

23 November 2020

Amy Wiggins  
NZME



100 Heads Road, Private Bag 3003  
Whanganui 4540, New Zealand

**Via email:** Amy.Wiggins@nzme.co.nz

Dear Amy

### Official Information Act Request – OIA 13194 Non-resident Debt

On 23 October 2020, under section 12 of the Official Information Act, you requested the following information from Whanganui District Health Board (WDHB):

I would like to request, under the Official Information Act, information about non-resident debt.

- What was the value of treatment provided to non-resident patients in each of the last five years and in 2020 as of October 1?
- How much of that was paid in each of those years and how much was left owing?
- How much has been written off in each of those years?
- What was the largest bill racked up by a non-resident patient in that period and what was it for? If different, what was the largest un-paid bill in that period and what was it for?
- Can you break the costs down by type of treatment?

### Whanganui District Health Boards response:

- **What was the value of treatment provided to non-resident patients in each of the last five years and in 2020 as of October 1?**

FY (exclusive GST)	2015-16	2016-17	2017-18	2018-19	2019-20	YTD Sep 20
Non Resident Revenue	29,166	81,319	54,696	77,409	96,522	40,836

- **How much of that was paid in each of those years and how much was left owing?**

FY (inclusive GST)	2015-16	2016-17	2017-18	2018-19	2019-20	YTD Sep 20
Owing	41,620	25,180	23,683	28,797	55,423	69,106
Paid	18,838	46,246	24,203	59,113	46,501	8,043

- **How much has been written off in each of those years?**

FY (exclusive GST)	2015-16	2016-17	2017-18	2018-19	2019-20	YTD Sep 20
Written-off	6,739	25,632	4,177	4,013	5,235	-

- **What was the largest bill racked up by a non-resident patient in that period and what was it for? If different, what was the largest un-paid bill in that period and what was it for?**

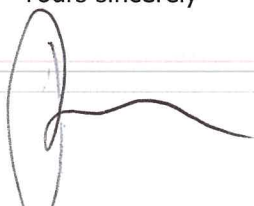
FY (exclusive GST)	2019-20	YTD Sep 20
Largest Bill for a patient	16,388	8,112
Inpatient days, ICU, Air Ambulance, CT scan, transfer		

**Can you break the costs down by type of treatment?**

FY (exclusive GST)	2015-16	2016-17	2017-18	2018-19	2019-20	YTD Sep 20
Air Ambulance	-	-	-	-	11,712	-
ATR Ward	2,358	-	-	6,329	3,623	10,221
Community Mental Health	385	-	-	-	-	-
District Nursing Services	-	833	637	-	-	-
ED Visit	15,128	17,976	16,371	23,744	11,800	6,174
ENT	-	-	341	-	-	-
General Medicine	-	-	-	-	-	433
General Surgery	-	-	696	-	-	-
Gynaecology	-	427	427	-	-	-
ICU Ward	-	-	2,609	870	7,826	4,348
Maternity Ward	2,326	643	3,308	-	-	-
Medical Ward	-	-	3,652	478	8,726	957
Mental Health Inpatient	-	6,783	9	-	-	-
Ophthalmology	217	398	-	-	398	247
Paediatric Ward	-	-	-	478	1,913	-
Physiotherapy	-	-	-	1,565	-	-
Radiology	8,752	21,256	20,823	22,928	35,080	17,978
Social Work Consultation	-	194	-	-	-	-
Surgical Ward	-	6,222	-	957	686	478
Theatre service	-	26,588	6,696	20,060	14,759	-
	29,166	81,319	54,696	77,409	96,522	40,836

Should you have any further queries about the above information, please contact our OIA co-ordinator Anne Phoenix at [anne.phoenix@wdhb.org.nz](mailto:anne.phoenix@wdhb.org.nz)

Yours sincerely



Russell Simpson  
Chief Executive