25 January 2022

## WHANGANUI

DISTRICT HEALTH BOARD Te Poari Hauoro o Whanganui

Suzanne Rolls NZNO

> 100 Heads Road, Private Bag 3003 Whanganui 4540, New Zealand

Via email: Suzanne.Rolls@nzno.org.nz

Tänä koe Suzanne

## Official Information Act Request — OIA 14017 Harm to Nurses

On 7 December 2021, under section 12 of the Official Information Act, you requested the following information from Whanganui District Health Board (WDHB):

Please supply the following information under the Official Information Act (OIA):

- 1. The number of incidents related to nurses, midwives and health care assistants being abused, harassed or physically assaulted/ attacked at their workplace since 1 Jan 2017 to date, broken down by location and calendar year.
- 2. Brief description of the incidents and what the incidents related to e.g. verbal abuse, physical assault, sexual assault, physical threat or otherwise
- 3. How many 'code orange'\* events that occurred? Brief description of the events
- 4. Where did the incidents happen? e.g. the emergency department, mental health/addictions, obstetric?
- 5. How many incidents were notified to WorkSafe?
- 6. How many incidents required police interventions e.g. Police report, statements from DHB employees?
- 7. How many incidents required an ACC claim?
- 8. How many incidents resulted in working days lost? And ifso, how many?
- 9. To be answered in attached excel spreadsheet

Whanganui District Health Boards response:

1. The number of incidene related to nurses, midwives and health care assistants being abused, harassed or physically assaulted/ attacked at their workplace since 1 Jan 2017 to date, broken down by location and calendar year.

This information has been collated on your attached spreadsheet as requested.

2. Brief description of the incidents and what the incidents related to e.g. verbal abuse, physical assault, sexual assault, physical threat or otherwise

Brief descriptions have been provided from 1 December 2020 to date in Appendix B. We are unable to provide brief descriptions prior to 1 December 2020 due to a change in our reporting systems and this information is not readily accessible.

3. How many 'code orange'\* evene that occurred? Brief description of the events

This information is provided in Appendix A 'Ward Hours by Colour and Ward' report. The brief descriptions of the events are in Appendix B. Brief descriptions have been provided

Chief Executive I Phone 06 348 3140

wdhb.org.nz He Häpori Ora Thriving Communities from 1 December 2020 to date. We are unable to provide brief descriptions prior to 1 December 2020 due to a change in our reporting systems and this is not readily accessible.

4. Where did the incidene happen? e.g. the emergency department, mental health/addictions, obstetrics?

This information has been collated on your attached spreadsheet as requested.

5. How many incidene were notified to Wor16afe?

This information has been collated on your attached spreadsheet as requested.

6. How many incidents required police interventions e.g. Police report, statements from DI-IB employees?

We have reviewed your request against our ability to readily retrieve the requested information. Both our current and previous reporting systems do not capture police interventions and therefore we cannot provide this information.

7. How many incidene required an ACC claim?

This information has been collated on your attached spreadsheet as requested.

8. How many incidents resulted in working days lost? And ifso, how many? This information has been collated on your attached spreadsheet as requested.

Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: <u>info@ombudsman.parliament.nz</u> or by calling 0800 802 602.

Should you have any further queries about the above information, please contactour OIA coordinatorAnne Phoenixatanne.phoenix@wdhb.org.nz

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Graham Dyer Kaihautü Hauora — Acting Chief Executive Whanganui District Health Board

## DHB: Whanganui

Nursing Field / Location	Physical threats	Physical assaults	Verbal abuse incidents	Sexual abuse incidents	Other aggressive or violent incident		Total number of reported incidents	Number of incidents reported to ACC	Number of incidents notified to WorkSafe	Number of incidents requiring police intervention	Number of <b>working</b> days lost due to incidents	Number of Code orange (or comparable) events + brief description, response and outcome	
Emergency & Trauma	9		2	1		- 6.2		0			0		Sector State
Assessment and Rehabilitation	6	-	1,100	145	E. Serve			0			0	A DESCRIPTION OF	
Community Mental Health			1			100	State 1	0			0		
Community Mental Health Community Nursing Services	1		2		The second	3. S. A. P.		0			0		10000
Child Health including Neonatology		1		entre				0		0	0		110000000
District nursing	1		2					0			0		
Intensive or Coronary Care/						See details	352	0		5	0	and the second	
Maternity	3.74.7		1			sheet for incident		0			0		*all incidents reported here a refering to reported cases of
Mental Health / Addictions	33		13	1		descriptions		4		0	0		nurses, midwives and health care assistants being abused,
Medical	6		2		1	Mar		0		0	0		harassed or physically assaulted/attacked at their
Obstetrics			1					0		D	0		workplace (as per OIA letter)
Outpatients Department			1				ale est	0		2	0		
Perioperative Care/ Theatre							No.	0		0	0		
Surgical	2							0		0	0		
Other	8 - 33						and the second second	0		0	0		Sec. 2
Totals per annum	58	SEC.	25	2		Sheer St		4			0	0	

Nursing Field / Location	Physical threats	Physical assaults	Verbal abuse incidents	Sexual abuse incidents	Other aggressive or violent incident		Total number of reported incidents	Number of incidents <b>reported</b> to ACC	Number of incidents notified to WorkSafe	Number of Incidents requiring police Intervention	Number of <b>working days lost</b> due to incidents	Number of Code orange (or comparable) events + brief description	
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Maternity	5		4	No.		o mores h	THE SHALL	0	0		0	No. Market	*all incidents reported here an refering to reported cases of
Mental Health / Addictions	76		16	2	String to			9	0	18.20	29	and the second	nurses, midwives and health care assistants being abused,
Medical	13		9	- SAS	1			0	0		0	A Street State	harassed or physically assaulted/attacked at their
Obstetrics			1					0	0		0	Charles States	workplace (as per OIA letter)
Outpatients Department					1.1.5.67	120.38		0	0		0		
Perioperative Care/ Theatre		1.000		1.1					0		0		SILL STATE
Surgical	3		1				A-A-SCORE	0	0		0		
Other			Post No.					0	0		0	State States	
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Totals per annum

Nursing Field / Location	Physical threats	Physical assaults	Verbal abuse incidents	Sexual abuse incidents	Other aggressive or violent incident		Total number of reported incidents	Number of incidents reported to ACC	Number of incidents notified to WorkSafe	Number of incidents requiring police intervention	Number of working days lost due to incidents	Number of Code orange (or comparable) events + brief description	
Emergency & Trauma	22		20	- Anterna		Training and the		4	0		0	and Share and the	in the second second
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Community Mental Health	3		3					0	0		0		
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Child Health including Neonatology								0	0		0		
District nursing		1.1			1 Trailer	and the second	1. 346. 3	0	0		0		
Intensive or Coronary Care/	4	100	1		1.11.2	See details		0	0		0	Construction of the	-
Maternity			2			sheet for incident		0	0		0		*all incidents reported here an refering to <b>reported</b> cases of
Mental Health / Addictions	87		21	1	15000	descriptions		5	0	-	0	State Street Street	nurses, midwives and health care assistants being abused,
Medical	17	11	3	1	S. 35	- Aller and	2	1	0		0	Contraction of the Providence	harassed or physically assaulted/attacked at their
Obstetrics	South Pro-	10-11-1						0	0		0	- Constant Sport	workplace (as per OIA letter)
Outpatients Department			1		1 ST MARK			0	0		0	Encola Provide Na	
Perioperative Care/ Theatre		18		1	11.00		a and a	0	0		0	B. W.S. P.	
Surgical	4		3	3	的现在分		Reserve	0	0		0	Toron and the second	CESSINGS PHR
Other	1.1.2	A DO	-weeting	minner		14.	20000	0	0		0		
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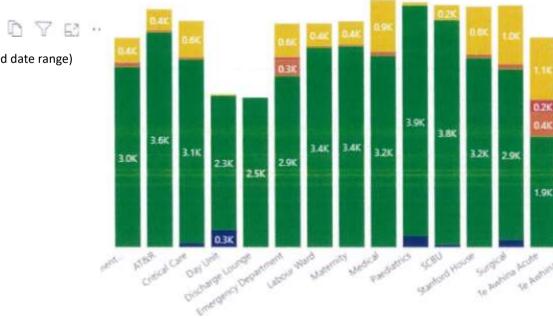
Nursing Field / Location	Physical threats	Physical assaults	Verbal abuse incidents	Sexual abuse incidents	Other aggressive or violent incident		Total number of reported incidents	Number of incidents reported to ACC	Number of incidents notified to WorkSafe	Number of incidents requiring police Intervention	Number of working days lost due to incidents	Number of Code orange (or comparable) events + brief description	
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Assessment and Rehabilitation Community Mental Health	2		3					1	c		103		
Community Mental Health	3	100	1	144,66				0			0	C. Constanting	
Community Nursing Services					1.000			0			0		
Child Health including Neonatology								0			0		
District nursing			e name					0		1	0		
Intensive or Coronary Care/	2		- 40 m	2		Sec.	Restant	0			0		
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Mental Health / Addictions	45		18			sheet for incident		6		,	0		nurses, midwives and health care assistants being abused,
Medical	12		3	1		descriptions		1	c		0		harassed or physically assaulted/attacked at their workplace (as per OIA letter)
Obstetrics								0			0		workplace (as per OIX letter)
Outpatients Department			1 2 40		14.45			0		)	0		-
Perioperative Care/ Theatre								0			0		
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Other		-			S			0			0	A STATE STATE	
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Totals per annum

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31 1	mergency & Trauma	3		4	1			estation of	1	0	in the second second	0		
A GL	ssessment and Rehabilitation	5							0	0		0	in the later of the	the state of the state
mber	ommunity Mental Health	5		1		2 1.36			0	0		0		
e c	ommunity Nursing Services	-		15-11/14					0			0		121 23 23 23
e a	hild Health including leonatology			2	17 - <sup>17</sup> - 1				0	0		0		
	listrict nursing		1.000					1	0	0		0		
	ntensive or Coronary Care/ IDU	2			1.				0	C		0		-
	Aaternity	1	1	1			See details	Action 1	0	C	,	0		*all incidents reported here are refering to <b>reported</b> cases
Jar	Nental Health / Addictions	38		16		ALCONT !	sheet for incident		6	C		32		of nurses, midwives and health care assistants being abused,
	Aedical	17		3			descriptions	della d	6	C		0		harassed or physically assaulted/attacked at their workplace (as per OIA letter)
	Obstetrics							Shine	0	C		0	Self-Self-self-self-	-workplace (as per OIA letter)
02	Outpatients Department			1		1			0	C		0		
	erioperative Care/ Theatre			1	C. S. C. P.			1683 C	0	c		0		
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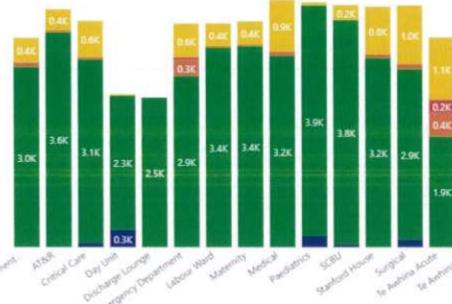
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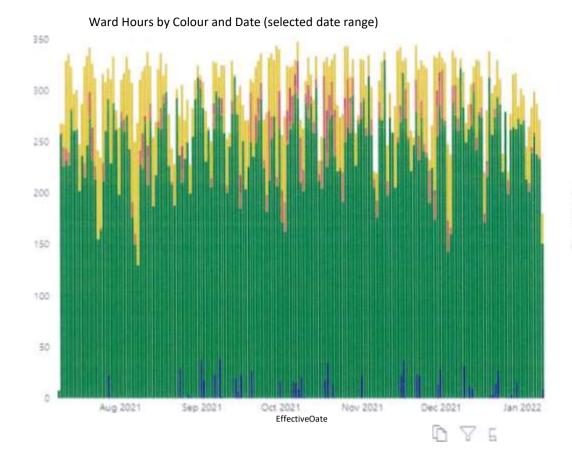
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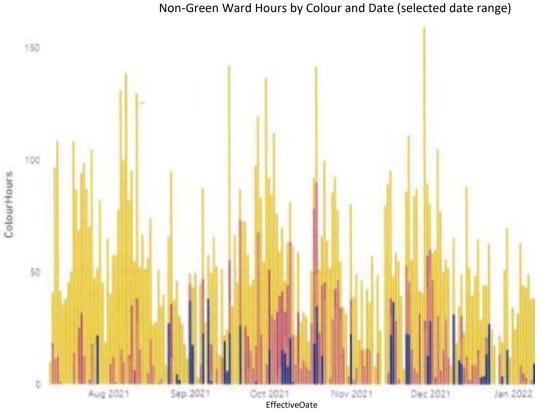


Ward Hours by Colour and Ward (selected date range)

Non-Green Ward Hours by Colour and Ward (selected date range)







Ward Hours by Colour and Ward (selected date range

Ward Hours by Colour and Date (selected date range

WardDescription Acute Assessment unit (AAU) 3,028.00 €7.90 11.20 0.60 AT&R 3,611.70 2880 Critica! Care 34.50 3.096.20 58.20 €103 28820 -2.255.60 Day unit 22.9 2,510.20 Discharge Lounge 0.60 2,677Å0 266.60 4870 Emergency Department 562.1 3,332.60 21.90 Labour Ward Maternity 382.3 3,377.00 26.10 Media: 391.4 3.216.50 3.20 Pediatrics SCBU 182.80 3,878.20 53.7 3,784.60 2.40 Stanford House 246.3 3,181.30 1.70 Surgical 120.00 2,872.50 0.70 85.80 Te Awhina Acute Te 983.9 1,863.60 397.90 212.80 Awhina 'PC 1,051.1 1,742.90 262.20 Total 939.9 44650.30 685.10 ,600.90 542.50 7,684.2

Green

Orange

Red

Yeuow

DarkOrcNd

Green

EffectQeOate OarkOrchid

Red Yellow orange

Surgical

Other

Totals per annum

9/07/2021		7.30			
10/07/2021		25300			9,80
11/07/2021		225.90	16.40	1.90	22.60
1707/2021		232,00	11.30		22.00
13/07/2021		226.90	12Ä0		98.20
14/07/2021		28120	12/10		40.30
15/07/2021		260.90			35.70
16107/2021		26210			3820
'7/07/2021		201.90			3820
13/07/2021		23660			50.00
19/07/2021		21S.10	13.90		50.00
20/07/2021		246.60			04.00
21/07/2021		273.00	0.00	23.10	86.90 43,40
22/07/2021		231.90	220	31&0	
23/07/2021		213.70		3120	6220
24/07/2021		154.70	12.60		85.90
2307/2021		16400	0.10		86.90
26/07/2021		211.50		120	68.20
27/07/2021		260.40	17.50		86.60
26/07/2021		200.40			47.10
29/07/2021	21.90	22 8 60			29.80
29/07/2021		22&S0			82.10
Total	685.10	44,650.30	1,600.90	542.50	7,684.20
	005.10		1,000.20	5-12.50	.,004.20

		Time D		Classification	Sub-classification	Service	Sub-Service	Site	Location	e of a ression other h sical		Type of aggression Aggression Incident Summa	Aggression -	Aggression -Aggressio of	on h iCal other sexu	ial verbal	ressor	Nature of
20-00020	Staff injury/incident		6-12-2020 completed	Health & safety	Aggression/harassment ÄW\$@sSion7harassment	an In ca	asp Ita ServicesEmergency Department		mergency department									Agen
		201			Aggression/violent behaviour			Whangapui		ntoxicated patient pushed nurse.	burical	Intimidation			Aburo	Client to	Arrout	Assault - s
-00021	Patient	-20,	6-12-2020 completed	Client initiated	-	HoSpfa an C Imca	-entåTHéaltf€-e on	Whanganui	le Awhina		nysical	Intimidation	-		Abuse	Client to	Ass <u>ault</u>	
		7-12-20				Services Hospital and Clinical	'Services - Te Awhina Mental Health & Addiction Services -	Whanganui · Te		Dient threatened to kill x2 staff members with a makeshift weapon n n smas e e g ass e emergency exs oor WI because staff were unable to attend his requests immediately.	hysical	Weapon			Abuse	Client to		
0037	Patient	7:51:0	10-12-2020 Completed	Client initiated	Aggression/violent behaviour	Services	Awhina	Whangapui	le Awhina	he glass of the emergency exist door is shattered and needs to fixed								
0058	Patient		14-12-2020 com leted	Client initiated	Aggr <u>ession/violent beh</u> aviour	rfrnary an	Community Nental Hills	Whanganui	ie Awillia									
0063	Patient	- 2-202	14-12-2020 completed	Client initiated	Aggression/violent behaviour	Community Services osplta an Clinica	& Addiction dental Health & Addiction	Whanganui	le KO ae le Awhina	exually inap ro riate a <u>buse towards scribe an</u> d ad <u>min s</u> taff			-					
						Services	ienicéces - Te Awhina	Wha <u>nganui</u>		P <u>atient requi</u> red <u>use of SPE</u> C t <u>o relocate to</u> the KIWI area.							1	
-00072		15-12-202				Primary and Commun- Services			Patients h ome	equipmen, ras met with aggressive male on property, who verbally racially abused co <u>ntract</u> or.								
	Contra ctor		16-12-2020 com leted	Health & safe	Aggression/harassment		Occu ational Therapy	Rangitikei		It brought in by the police through ambulance entrance. reported to have attempted to jump off victoria street	erbal				Abuse	Client to		-
										widge to end life. yelling and aggressive. trying to spit and fight police officers. 4 police officers required								
										o hold pt down. pt in whanau room as fighting with officers and unable to 'get him to room 9. 1M droperadol iven. MHAT called. states unable to attend as busy with other pt. pt calmed and moved to Room 9. pt rested								
										or approx 5min in room with police officers outside. pt then became								
										igitated and began headbutting wall. police held back pt again and iandcuffed same. 1M haloperidol given again held down by 4 officers. while been held down, pt kicked 1								
										volice officer in the genitals, injuring								
										ame. L5min later, pt appeared settled. handcuffs removed. police officers								
										tationed outside door. pt then heard to be punching wall. writing RN standing outside room witnessed pt kick								
										lass in door shattering same. laceration noted to foot. handcuffed pt police again. pt remained settled until MHAT rvd. QMHAT initially rung at 1605 and informed								
										handcurred provide again. premained secred unterwinder we downed mindary rung at 2003 and minorined hat the pt was in the department and needed assessing. MHAT stated they were currently with a pt and unable								
										come. unable to give and ETA when they would be able assess.								
										discess. WHAT called again at 1648 pt DNM megan. continues to state they are With another pt and unable to give								
										TA.								
										it this time phyc Reg was called. stated he will come and see the pt in LOmin.								
										at 1745 pt had still not been seen by phyc reg. DNM called same. he stated he would not attend without MHAT								
										is he did not feel safe Phyc consultant called by DNM. she states she would ring MHAT herself.								
										1830 MHAT and phyc reg to TA by police and								
		16-12-2020 16				Iospital and Clinical												
0073	Patient	IQ- 02	16-12-2020 completed	Client initiated	Aggression/harassment I Aggression/violent behaviour	Services	Emergency Department	hanganui	Emergency department	: <u></u>	hysical	Kick			Abuse	Client to		
091	Staff injury/incident	11-10:0	21-12-2020 completed	Health & safety	Aggression/harassment	?iålary an Community Services	ommunifYT•téht-ålHéa & Addiction	hanganui	e Kopae	taff member had his glasses taken from him and broken	hysical						amage 0 artificial aids	Huma
113	Relative/Visitor	7 12 202	24-12-2020 Completed	Health & safety	Aggression/harassment	a erna	Materni		a ermt+,'		iyacar						anageo artíficiar alus	Tiumai
	Staff injury/incident	25-12-202				Youth Services Hospital and Clinical	Mental Health & Addiction	ha anui		Partner of antenatal inpatient became verbally abusive to her.	erbal		rew cellphone at	t	Abuse	Visitor to		
	Near Miss	15:10:0	25-12-2020 com eted	Health & safety		Services	Services - Te Awhina			atient angry as has no leave to go home for Christmas Day. Threw cel hone at nurse.			taff Member			er		Assault
<u>001</u> 20	Patient	15:10:0	25-12-2020 completed	Client initiated	Aggression/harassment Aggression/violent behaviour	ospita aNd <sup>e</sup> inica	enta ea CAddfet10n	Whanganui	'e Awhina	ratient angry as nas no leave to go nome for Christmas Day. I nrew cel none at nurse.	sical	Other				Client to	Near miss	Assault
00121	Staff injury/incident	27-12-202				Services Hospital and Clinical Services	Services - Te Awhina	hanganui	e Awhina	Patient extremely angry at not having leave with <u>family on Christmas Day</u> .						Client to	Psychological	
00122	Near Miss	0:30							ED/WAM									
			27-12-2020 Completed	Health & safety	Agg <u>ression</u> /harassment	-	Emergency Department	Whanganui	Reception	ncident with, aggres <u>sive patient in ED.</u> It 2215 staff ST observed from the nurse's station that at the end of kereru and kea wing patient and co-client	erbal				Abuse			Hu <u>man</u>
										Vere engaged in a fist fight, Scribe/ staff had to separate both and de-escalated the situation. However, scribe								
										bserved patient throwing punches on other patient, wherethey were unable to land any punches on him. atient stated coclient initiated the fight and was throwing punches at him which he dodged many times and								
										vas confronted by him first, he stated he hit to defend himself, however scribe observed patient used								
										xcessive force on co-client and threw him on the floor Co-client stated he initiated the fight not me								
										20-client stated ne initiated the right not me soth patients were de-briefed on appropriate behaviour in the unit and reminded there is no tolerance for								
										aggression in the unit and to walk away if been confronted and not engage in physical fight and inform staff. Both patients were agitated post fight and took a while to settle down nil injuries reported								
		27-12-202				Hospital and Clinical	Mental Health & Addiction											
						lervices	ervices - Te Awhina	Whanganui	'e Awhina								-	
-00127	Patient	22:15:0	27-12-2020 completed	Client initiated	Aggression/violent behaviour	ervices	iervices - re Awritia			At the start of the shift 1510 hrs, patient was accessed by Scribe and staff member in KIWI. Patient was						1		
00127	Patient	22:15:0	27-12-2020 completed	Client initiated	Aggression/violent behaviour	ervices	ervices - re Awinna			It the start of the shift 1510 hrs, patient was accessed by Scribe and staff member in KIWI. Patient was listressed of the fact she is now nursed in IPC and wants to come out, wanted to know when was she able to								
00127	Patient	22:15:0	27-12-2020 completed	Client initiated	Aggression/violent behaviour	ervices	Revices - re Awina											
0127	Patient	22:15:0	27-12-2020 completed	Client initiated	Aggression/Violent behaviour	,ervices	ervices - rezwining			Intressed of the fact she is now nursed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the acute side, patient was not happy with scribes response to being left in IPC till Tuesday ind Was irritable and angry accuing scribe that you don't care, you didn't acknowledge when I said my								
0127	Patient	22:15:0	27-12-2020 completed	Client initiated	Aggression/violent behaviour	pervices.	E N.C I CAWINIA			Isstressed of the fact she is now nursed in I/C and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in I/C till ruesday for an RC review and work with the staff ind progress to the actus side, patient was not happy with scribes response to being left in I/C till Tuesday ind Was irritable and angry accusing scribe that you don't care, you dint't acknowledge when I said my rother died you walked away and didn't respond anything. Asked scribe to leave and while turning back she harged at scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe to leave and while turning back she harged at scribe wanting to assult. scribe and staff member with the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe the door with minimal restaint during the scribe wanting to assult. scribe wanting the scribe to the scribe								
00127	Patient	22:15:0	27-12-2020 completed	<u>Client initiated</u>	/Aggression/violent behaviour	Jervices	FUKES - LE AMININ			Istressed of the fact she is now nursed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the actue side, patient was not happoy with scriber seponse to being left in IPC till Tuesday ind Was irritable and angry accusing scribe that you don't care, you didn't acknowledge when I said my rother died you walked away and didn't respond anything. Asked scribe to leave and while turning back she harged as scriber wanting to assult, scribe and staff member exited the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident								
0127	Patient	22:15.0	27-12-2020 completed	Client initiated	/Aggression/violent behaviour	Jenices	PETICE - LE AMININ			Isstressed of the fact she is now nursed in I/C and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in I/C till ruesday for an RC review and work with the staff ind progress to the actus side, patient was not happy with scribes response to being left in I/C till Tuesday ind Was irritable and angry accusing scribe that you don't care, you dint't acknowledge when I said my rother died you walked away and didn't respond anything. Asked scribe to leave and while turning back she harged at scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member exited the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe to leave and while turning back she harged at scribe wanting to assult. scribe and staff member with the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe the door with minimal restaint during the scribe wanting to assult. scribe and staff member scribe the door with minimal restaint during the scribe wanting to assult. scribe wanting the scribe to the scribe								
00127	Patient		27-12-2020 completed	Client initiated	/Aggression/violent behaviour	Jenices	PE VICES - LE AVAILUE			Intressed of the fact she is now nursed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff nd progress to the acute side, patient was not happy with scribes response to being left in IPC till Tuesday ind Was inftable and angry accusing scribe that you don't care, you didn't acknowledge when I said my worbter died you walked away and didn't respond anything. Asked scribe to leave and while turning backs he harged at scribe wanting to assault. scribe and staff member exited the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police.								
00127	Patient	22:15.0 3-1-202 -	27-12-2020 completed	Client initiated	/Aggression/violent behaviour					Intressed of the fact she is now nursed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff nd progress to the acute side, patient was not happy with scribes response to being left in IPC till Tuesday ind Was inftable and angry accusing scribe that you don't care, you didn't acknowledge when I said my worbter died you walked away and didn't respond anything. Asked scribe to leave and while turning backs he harged at scribe wanting to assault. scribe and staff member exited the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police.								
0146	Patient		4-1-2021 completed	Client initiated	Aggression/violent behaviour	tospital and Clinical envices	Mental Health & Addiction Services - Nwhina		'e Awhina	Intressed of the fact she is now nursed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff nd progress to the acute side, patient was not happy with scribes response to being left in IPC till Tuesday ind Was inftable and angry accusing scribe that you don't care, you didn't acknowledge when I said my worbter died you walked away and didn't respond anything. Asked scribe to leave and while turning backs he harged at scribe wanting to assault. scribe and staff member exited the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police.								
00146						respital and Clinical	Vental Health & Addiction Services	Te Whanganui		Istressed of the fact she is now nursed in I/C and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in I/C till Tuesday for an RC review and work with the staff ind progress to the actue side, patient was not happy with scribes response to being left in I/C till Tuesday and Was irritable and angry accusing scribe that you don't care, you din't acknowledge when I said my rother died you walked away and didn't respond anything. Asked scribe to leave and while turning back she harged at scribe wanting to assault. scribe and staff member exited the door with minimal restainti during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has	higi	Purch				Client to	aute	Asconti
<u>0146</u> 0147	Patient	3-1-202	4-1-2021 completed	Client initiated	Aggression/violent behaviour	iospital and Clinical ervices ospita an C inica ospita an C inica ospita an C inica	Mental Health & Addiction Services - Nwhina	Te Whanganui Whanganui	e Awhina urgical ward e Awhina	Istressed of the fact she is now nursed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the actus side, paper with scribes response to being left in IPC till Tuesday ind Was irritable and angry accusing scribe that you don't care, you didn't acknowledge when I said my irrother died you walked away and didn't respond anything. Asked scribe to leave and while turning back she harged at scribe wonning to assult, scribe and staff member exted the door with minimal restaint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has taff member unched in face by psychotic patient	Tysical	Punch				Client to	ault	Assault
0146 0147 0159	Patient Staff injury/incident	3-1-202 -202 7:30 2 22:24.0	4.1-2021 completed 5-1-2021 Completed	Client initiated Health & safety	Aggression/violent behaviour Aggression/harassment	tospital and Clinical ervices cospita an C Inica ervices	Aental Health & Addiction Services - wrhina iurgical Ward enta ea & I on ervices - Te Awhina enta ea Iction	Te Whanganui Whanganui Whanganui	jurgical ward	Istressed of the fact she is now nursed in I/C and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in I/C till Tuesday for an RC review and work with the staff ind progress to the actue side, patient was not happy with scribes response to being left in I/C till Tuesday and Was irritable and angry accusing scribe that you don't care, you din't acknowledge when I said my rother died you walked away and didn't respond anything. Asked scribe to leave and while turning back she harged at scribe wanting to assault. scribe and staff member exited the door with minimal restainti during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has	tysica1	Purch				Client to	ault	Assault
0146 00147 00159	Patient Staff injury/incident Patient	3-1-202 	4-1-2021 completed 5-1-2021 Completed 8-1-2021 Completed	Client initiated Health & safety Client initiated	Aggression/violent behaviour Aggression/harassment Aggression/violent behaviour	lospital and Clinical ervices ospita an C Inica ervices osp an Inica ervices	Vental Health & Addiction Services - whina Jurgical Ward enta ea & I on ervices - Te Awhina	Te Whanganui Whanganui Whanganui	iurgical ward Te Awhina	Issienced of the fact she in own unsed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the acute side, patient was not happy with scribes response to being left in IPC till Tuesday ind Was irritable and angry accusing scribe that you don't care, you didn't acknowledge when I said my rother died you walked away and didn't respond anything. Asked scribe to leave and while turning back sche hanged at scribe wanting to assault. scribe and staff member exted the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has taff member unched in face by psychotic patient amage to the hospital property eate argument etween two patlents. ear m ss to poten la sever physical altercation.	tysica1	Purch				Client to	ault	Assault
0146 0147 0159	Patient Staff injury/incident Patient	3-1-202 -202 7:30 2 22:24.0	4-1-2021 completed 5-1-2021 Completed 8-1-2021 Completed	Client initiated Health & safety Client initiated	Aggression/violent behaviour Aggression/harassment Aggression/violent behaviour	tospital and Clinical ervices ospita an C Inica ervices osp an Inica ervices ospita an Inica	Aental Health & Addiction Services - wrhina iurgical Ward enta ea & I on ervices - Te Awhina enta ea Iction	Te Whanganui Whanganui	iurgical ward Te Awhina	Issienced of the fact she in own unsed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the acute side, patient was not happy with scriber response to being left in IPC till Tuesday in dwas irritable and angry accusing scribe that you don't care, you din't acknowledge when I said my nother died you walked wavy and didn't respond anything. Asked scribe to leave and while turning back sche hanged at scribe wanting to assult. scribe and staff member exted the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has taff member unched in face by psychotic patient amage to the hospital property eater agrument etween two patients: ear m sto poten la sever physical altercation. hreatened me with intent to act on these threats as was advanced towards me and only stopped by physical estraint of was present who steped betvy.em mysical and physical and physical end of the straint on any physical straint of the straint on the straint on the straint of the straint during patient and physical straint of the patient straint of the straint straint of the	nysical	Purch				Client to	ault	Assault
0146 0147 0159	Patient Staff injury/incident Patient	3-1-202 -202 7:30 2 22:240 19:00:00	4-1-2021 completed 5-1-2021 Completed 8-1-2021 Completed	Client initiated Health & safety Client initiated	Aggression/violent behaviour Aggression/harassment Aggression/violent behaviour	tospital and Clinical ervices ospita an C Inica ervices osp an Inica ervices ospita an Inica	Aental Health & Addiction Services - wrhina iurgical Ward enta ea & I on ervices - Te Awhina enta ea Iction	Te Whanganui Whanganui	iurgical ward Te Awhina	Istressed of the fact the is now nursed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to hear the site, alter method was not happy with scribe response to being left in IPC till Tuesday and work with the staff inder you didn't acknowledge when I said my rother died you walked away and didn't respond anything. Asked scribe to leave and while turning back she hanged at scribe wanting to assut, scribe and staff member exited the door with himma training back she hanged at scribe wanting to assut, scribe and staff member exited the door with himma training back she hanged at scribe wanting to assut, scribe and staff member exited the door with minimal restaint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has kaff member unched in face by psychotic patient amage to the hosptal property eate argument etween two patients. ear m ss to poten la sever physical altercation. Firsatened me with intent to act on these threats as was advanced towards me and only stopped by physical	nysical	Punch				Client to	aut	Assault
00146 00147 00159 00171	Patient Staff injury/incident Patient Patient	3-1-202 -202 7:30 2 22:24.0	4-1-2021 completed 5-1-2021 Completed 8-1-2021 Completed 11-1-2021 Completed	Client initiated Health & safety Client initiated Client initiated	Aggression/violent behaviour Aggression/harassment Aggression/violent behaviour Aggression/violent behaviour	tospital and Clinical ervices ospita an C Inica ervices osp an Inica ervices ospita an Inica	Aental Health & Addiction Services - wrhina iurgical Ward enta ea & I on ervices - Te Awhina enta ea Iction	Te Whanganui Whanganui Whanganui Te	e Awhina	Issienced of the fact she in own unsed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the acute side, patient was not happy with scriber response to being left in IPC till Tuesday in dwas irritable and angry accusing scribe that you don't care, you din't acknowledge when I said my nother died you walked wavy and didn't respond anything. Asked scribe to leave and while turning back sche hanged at scribe wanting to assult. scribe and staff member exted the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has taff member unched in face by psychotic patient amage to the hospital property eater agrument etween two patients: ear m sto poten la sever physical altercation. hreatened me with intent to act on these threats as was advanced towards me and only stopped by physical estraint of was present who steped betvy.em mysical and physical and physical end of the straint on any physical straint of the straint on the straint on the straint of the straint during patient and physical straint of the patient straint of the straint straint of the	nysical	Punch					aut	Assault
0146 00147 00159	Patient Staff injury/incident Patient	3-1-202 -202 7:30 2 22:240 19:00:00 12-1-202 1150 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	4-1-2021 completed 5-1-2021 Completed 8-1-2021 Completed	Client initiated Health & safety Client initiated	Aggression/violent behaviour Aggression/harassment Aggression/violent behaviour	lospital and Clinical ervices ospita an C inica ervices ospita an inica ervices ospita an inica ervices	Vental Health & Addiction Services - kwhina urgical Ward enta ea & i on ervices - Te Awhina enta ea Iction ervices - Te Awhina	Te Whanganui Whanganui Whanganui	iurgical ward Te Awhina	Issienced of the fact she in own unsed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the acute side, patient was not happy with scriber response to being left in IPC till Tuesday in dwas irritable and angry accusing scribe that you don't care, you din't acknowledge when I said my nother died you walked wavy and didn't respond anything. Asked scribe to leave and while turning back sche hanged at scribe wanting to assult. scribe and staff member exted the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has taff member unched in face by psychotic patient amage to the hospital property eater agrument etween two patients: ear m sto poten la sever physical altercation. hreatened me with intent to act on these threats as was advanced towards me and only stopped by physical estraint of was present who steped betvy.em mysical and physical and physical end of the straint on any physical straint of the straint on the straint on the straint of the straint during patient and physical straint of the patient straint of the straint straint of the	nysical	Punch			Abuse	Client to	auit Assault	
00146 00147 00159 00171	Patient Staff injuny/incident Patient Patient Staff in •u [incident	3-1-202 -202 7:30 2 22:24:0 15:00:0 12-1-202 11:50 2 2 15:0 2 2 15:0 2 15:0 2 15:0 2 15:0 2 15:0 15:0 15:0 15:0 15:0 15:0 15:0 15:0	4-1-2021 completed 5-1-2021 Completed 8-1-2021 Completed 11-1-2021 Completed 12-1-2021 In Progress	Client initiated Health & safety Client initiated Client initiated	Aggression/violent behaviour Aggression/harassment Aggression/violent behaviour Aggression/violent behaviour	tospital and Clinical ervices ospita an C Inica ervices ospita an tinica ervices ospita an tinica ervices	Mental Health & Addiction Services - Nwhina Jurgical Ward enta ea & I on rervices - Te Awhina enta ea Iction entices - Te Awhina Mental Health & Addiction Services - whina	Te Whanganui Whanganui Whanganui Te	e Awhina	Issienced of the fact she in own unsed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the acute side, patient was not happy with scriber response to being left in IPC till Tuesday in dwas irritable and angry accusing scribe that you don't care, you din't acknowledge when I said my nother died you walked wavy and didn't respond anything. Asked scribe to leave and while turning back sche hanged at scribe wanting to assult. scribe and staff member exted the door with minimal restraint during he process it has caused her a bruise in her left arm, no other injuries occurred to staff or co-client, incident eported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has taff member unched in face by psychotic patient amage to the hospital property eater agrument etween two patients: ear m sto poten la sever physical altercation. hreatened me with intent to act on these threats as was advanced towards me and only stopped by physical estraint of was present who steped betvy.em mysical and physical and physical end of the straint on any physical straint of the straint on the straint on the straint of the straint during patient and physical straint of the patient straint of the straint straint of the	hysical	Punch			Abuse		Assault	Assault Human
00146 00147 00159 00171	Patient Staff injuny/incident Patient Patient Staff in •u [incident	3-1-202 -202 7:30 2 22:2:4:0 19:00.00 12:1-202 11:50 2 2 5:5:00.00	4-1-2021 completed 5-1-2021 Completed 8-1-2021 Completed 11-1-2021 Completed 12-1-2021 In Progress	Client initiated Health & safety Client initiated Client initiated	Aggression/violent behaviour Aggression/harassment Aggression/violent behaviour Aggression/violent behaviour	Iospital and Clinical ervices ospita an C Inica ervices ospita an tinica ervices ospita and tinical ervices	Mental Health & Addiction Services - Nwhina Jurgical Ward enta ea & I on rervices - Te Awhina enta ea Iction entices - Te Awhina Mental Health & Addiction Services - whina	Te Whanganui Whanganui Whanganui Te Whanganui	e Awhina	Isstered of the fact she in own unsed in IPC and wants to come out, wanted to know when was she able to ome out, scribe stated she will have to remain in IPC till Tuesday for an RC review and work with the staff ind progress to the actus side, patient was not happy with scribe response to being left in IPC till Tuesday and work with the staff ond progress to the actus side, patient was not happy with scribe response to being left in IPC till Tuesday and work with the staff ond progress to active and was and didn't respond anything. Asked scribe to leave and while turning backs the harged at scribe wonting to assault. scribe and staff member exted the doarwe and while turning backs the ported to police. Patient had a chance to de-brief with scribe on 4/1/2021 and has taff member unched in face by psychotic patient barage to the hospital property exter argument etween two patients. ear m sto poten Ia sever physical altercation. Prestaned me with intent to act on these threats as was advanced towards me and only stopped by physical estraint doring strain to avaing staff who was present who stepped betvice mayned and the patient and pushed the advancing towards me. Patient also made direct verbal threat to kill son	hysical	Punch           Punch </td <td>c ing an unching do</td> <td>loor</td> <td>Abuse</td> <td>Client to</td> <td>ault Assault Bruising or crushing</td> <td>Human</td>	c ing an unching do	loor	Abuse	Client to	ault Assault Bruising or crushing	Human

NC-21-00233	Patient	21:49:00	20-1-2021 com leted	Health & safety	Aggression/harassment	ospita an C Inca ervices	ervices - Te Awhina	Whanganui	'e Awhina	noting cannable in courtyard, smoking tobacco in bedspace, Refused to see staff retained lighter.	erbal		Abuse	Client to		
		22-1-202				lospital and Clinical			Emergency	a le ne o gra me an pu rtiétöWa s 1m. a o pus patient away. Also repeatedly made comments on my						
		4:25:00				ervices			lepartment	appearance and how 'go <u>rgeou</u> s' I am.						
NC-21-00243	Staff injury/incident	2 -202:	22-1-2021 completed	Health & safety	Aggression/harassment		imergency Department	Whanganui			exual	Push	Sexual assault	Client to	Assa ult	Assault - staff
NC-21-00260	Relative/Visitor	13•.21	26-1-2021 Com leted	Client initiated	Ag ression/violent behaviour	aterna ,	aediatrics		Corn ors stal rwells	an wa ner has a baby who is in SCBU.						
						outh Services		Whanganui								

NC-21-00265	Staff <u>inju</u> ry <u>/incid</u> ent	26-1-2021 St-10021	27-1-2021 Completed	Health & safet v	Aggression/harassment	Hospital and Clinical	Emergency Department	Whanganui	Emergency department	Painful L. Thumb post physical assessment of pt during GCS. Patien grabbed thum <u>b and would</u> nt let go	Physical	Other	to L hand during physical ass <u>essm</u> ent			Client to	ruising or crushing	
INC-21-00292	Patient			Client initiated	Aggression/harassment Aggression/violent behaviour	Services oSV1tåTåiWClihiéål <sup>-</sup> Services	Services - Te Awhina	Whanganui	Te Awhina	Patient damaged window in door to nurses station.	Vorbal				Aburo	Client to		As <u>sault - staff</u>
	Patient	31-1-2021			Aggression, viorent behaviour	Hospital and Clinical	Mental Health & Addiction Services	6 - Te		Patient damaged window in door to nurses station. a • e punc e o ce Win ow repea e y causing Win ow an Win ow frame to fly into the offce, Piece of wooden window frame hit RN on the right orbital bone	Verbai				Abuse	Client to		As <u>sault - stam</u>
INC-21-00293	Staff injury/incident		1-2-2021 Completed	Health & safety	Aggression/harassment	Services	500 H H H M	Whanganui	Te Awhina		Physical	Intimidation				Client to	ruising or crushing	Non-physical
																		agencles
										Caring for woman in labour, asked Woman to stop using entonox between contractions and to get some oxygen to her and baby. Woman then proceeded to verbally abuse midwives x2. "F*** off", "get f*****" etc								
INC 21 00202	Patient	29-1-2021	2.2.2021 completed	Hoalth & cafety	Aggregian (haracement	Maternal, Child &	Maternity	bangapui	Matemity ward	Staff left and midwife advised we do not need to care for her and will get someone else as we will not put up	Verbal							
INC-2 <u>1-00</u> 302 INC-21-00304	Patient	30-1-2021	3-2-2021 completed 3-2-2021 com eted	Health & safety Health & sa	Aggr <u>ession/harass</u> ment Aggression/harassment	Youth Services	ntegrated ÖÅérat10ns	hanganui	waternity ward	with that behaviour here	Verbar				Abuse	Client to		
						o\$lfålÄhdCliniCåV <sup>-</sup> Services	Lentre	Whan anui	Other		Verbal				Abuse	Client to		
INC-21-00306	Patient		3-2-2021 Completed	Client initiated	ggression/hår±ssmeht Aggression/violent behaviour	ospita an n ca Services	Emerg <u>ency</u> Department	han anui	Einergency department	Verbal aggression, verbal abuse non compliance w en pa lent was not given a CT scan.	Verbal				Abuse	Visitor to		
INC-21-00308	Patient	3-2-2021				Hospital and Clinical Services				a ten -adb€en In a len g ng against nursing staff when changing- had bowel motion and kicked against rail.					_			
INC-21-00318		-2-202	3-2-2021 completed	Client initiated	Aggression/violent behaviour		Medical Ward	anganul							_			
	Patient		6-2-2021 Completed	Health & safety	Aggression/harassment	si and Linka Is	Medical Ward		Medical ward	National who is on close observation room grabbed and hold the HCA by Fernand and collar.								
						ospital Services		hanganui	Medical ward		Physical	Intimidation				Client to		
INC 21 00262		17-2-2021				Patient Safety, Quality and Innovation				us ou e e ma l n enterance, involving 3 people, one of which was a male, possibly an gang member								
IN <u>C-21-00</u> 362	Organisational	*2021	18-2-2021 completed	Health & safety	Aggression/harassment		PSQI - All Services	anganul	Car park		Verbal				Abuse	Visitor		
INC-21-00363	Patient		18-2-2021 Completed	Client initiated	Aggression/violent behaviour	In•ca Services	enta e-alfh & Iction Services - Te Awhina	n hanganui	Kaka riki	Patient assault doctor						to		
			completed					nonganar		her application of an extension of her current Section 30(Inpatient CompluIsory Treatment Order).								
										We were both seated about 2 metres apart, to maintain social distancing. She became infuriated with me, as I was explaining to her that I would not be discharging her back into the community after her court hearing, as I								
										felt that she remained to unwell, to be safely manged in the community, at present. Without any warning, she suddenly leapt out of her chair and punched me with her left fist on the right side								
										of my face and head, just in front of my right ear.								
										I immediately removed myself from the waiting room, whilst nursing staff intervened and de-escalated the client.								
										Whilst I was explaining what was happening to the Judge, the client allegedly told the nursing staff that she								
										planned to continue to assault staff, as she believed that prison Was a better option than remaining in Te Awhina.								
										She appeared before the judge, who adjourned the proceedings, as he felt that the client required legal								
										representation, as she clearly was opposed to a Section 30 being made and she became quite abusive towards the judge too.								
										I have als <u>o made a report to</u> po <u>lice and the event no. is P04553244</u> 9.								
		17-2-2021					Mental Health & Addiction		Waiting rooms/ recept									
INC-21-00365	Staff injury/incident	14:45:00 20-2-2021	19-2-2021 completed	Health & safety	Aggression/harassment	Hospital and Clinical Services Hospital and Clinical	Sen.'ices - Te Awhina Mental Health & Addiction	Whanganui	lon areas Stanford	the	Physical	Punch		_	Abuse	Client to	ssault	Assault - staff
INC-21-00369	Patient		20.2.2021 completed	Client initiated	Aggregation (violent behaviour	Services	Services - Stanford House	Whanganui	House	drinking bucket (for the unit dog) and threw it at a Nursing Station window.								
INC-21-00369	Patient Relative/Visitor	22-2- 14:58:00	20-2-2021 completed 22-2-2021 Completed	Client initiated Health & safety	Aggression/violent behaviour Aggression/harassment	Services ospita an 'mca		Whanganui Whanganui	House Medical ward									
		22-2-				6ervices	Services - Stanford House		House	drinking bucket (for the unit dog) and threw it at a Nursing Station window.	Physical	Punch				Visitor to		
INC-21-00373	Relative/Visitor	22-2- 14:58:00	22-2-2021 Completed	Health & safety	Aggression/harassment	ervices ospita an 'mca iervices osÉifál Sn Inica iervices	Services - Stanford House Medical Ward	Whanganui Wha anui	House Medical ward	drinking bucket (for the unit dog) and threw it at a Nursing Station window. Unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.	Physical Physical	Punch Bite			Abuse	Visitor to Client to		
INC-21-00373	Relative/Visitor	22-2- 14:58:00 2021	22-2-2021 Completed	Health & safety Client initiated	A <u>ggression/hara</u> ssment ggresston arassment Aggression/violent behaviour	Services ospita an 'mca Services osÉifál Sn Inlca	vervices - Stanford House	Whanganui Wha anui ion	House Medical ward Surgical ward	drinking bucket (for the unit dog) and threw it at a Nursing Station window.           unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.           t aggressive security guards		Punch Bite			Abuse	Client to		
INC-21-00373 INC-21-00378	Relative/Visitor Patient Staff injury/incident Near Miss Staff injury/incident	22-2- 14:58:00 2021 2+2-2021	22-2-2021 Completed	Health & safety	A <u>ggression/hara</u> ssment ggresston arassment	ervices ospita an 'mca iervices osfifăl Sn Inica iervices Primary and	Services - Stanford House Medical Ward	Whanganui Wha anui	House Medical ward	drinking bucket (for the unit dog) and threw it at a Nursing Station window. Unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.		Punch Bite			Abuse		ear miss	Human agencies
INC-21-00373 INC-21-00378	Relative/Visitor Patient Staff injury/incident Near Miss	22-2- 14:58:00 2021	22-2-2021 Completed 23-2-2021 completed 25-2-2021 Completed	Health & safety Client initiated	A <u>ggression/hara</u> ssment ggresston arassment Aggression/violent behaviour	ervices ospita an 'mca ervices osfită Sn Inica ervices Primary and Community Services tospital and Clinical services	services - Stanford House Medical Ward surgical Ward Community Mental Health & Addicti	Whanganui Wha anui ion	House Medical ward Surgical ward	drinking bucket (for the unit dog) and threw it at a Nursing Station window.  unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.  t aggressive security guards x2 Client attended Te Kopae. He was abusive, threatening and damaged property.		Punch Bite			Abuse Abuse	Client to	ear miss	Human agencies
INC-21-00373	Relative/Visitor Patient Staff injury/incident Near Miss Staff injury/incident	22-2- 14:58:00 2021 2+2-2021 30-1-2021	22-2-2021 Completed 23-2-2021 completed 25-2-2021 Completed	Health & safety Client initiated Health & safety	Aggression/harassment ggression/violent behaviour Aggression/harassment Aggression/harassment ggression/harassment ggression/harassment	Services ospita an 'mca services osfifal Sn Inica services Primary and Community Services Hospital and Clinical services Hospital and Llinical	services - Stanford House Medical Ward surgical Ward Community Mental Health & Addicti	Whanganui Wha anui ion Whanganui Whanganui	House Medical ward Surgical ward Te Kopae Other	drinking bucket (for the unit dog) and threw it at a Nursing Station window.  unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.  t aggressive security guards k2  Client attended Te Kopae. He was abusive, threatening and damaged property.  Verbal aggression verbal abuse, non compliance	Physical Verbal Verbal	Bite			Abuse	Client to Client to		Human agencies Human ag <u>encies</u>
INC-21-00373 INC-21-00378 INC-21-00384 INC-21-00410 INC-21-00423	Relative/Visitor Patient Staff injury/incident Near Miss Staff injury/incident Near Miss	22-2- 14:58:00 2021 2+2-2021 30-1-2021	22-2-2021 Completed 23-2-2021 completed 25-2-2021 Completed 23-2021 Completed	Health & safety Client initiated Health & safety Health & safety	A <u>egression/hara</u> ssment ggresston arassment Aggression/violent behaviour Aggression/harassment A <u>ggression</u> /harassment	ervices ospita an 'mca ervices osfită Sn Inica ervices Primary and Community Services tospital and Clinical services	ervices - Stanford House Medical Ward Surgical Ward Community Mental Health & Addicti pecialist Nursing Services	Whanganui Wha anui ion Whanganui	House Medical ward Surgical ward Te Kopae	drinking bucket (for the unit dog) and threw it at a Nursing Station window.  unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.  t aggressive security guards x2  Client attended Te Kopae. He was abusive, threatening and damaged property.  Verbal aggression verbal abuse, non compliance Patient became aggressive towards staff attent-Weit-Bob-it-Mit-Statu uring scanning, owever n use alarm buzzer given to her. She was heard	Physical Verbal Verbal Physical	Punch Bite Weapon			Abuse Abuse Abuse Abuse	Client to		
INC-21-00373 INC-21-00378 INC-21-00384 INC- <u>21-</u> 00410	Relative/Visitor Patient Staff injury/incident Near Miss Staff injury/incident Near Miss	22-2- 14:58:00 2021 2+2-2021 30-1-2021 -32021	22-2-2021 Completed 23-2-2021 completed 25-2-2021 Completed 2-3-2021 Completed 7-3-2021 completed	Health & safety Client initiated Health & safety Health & safety Client initiated	Aggression/harassment ggression/violent behaviour Aggression/harassment Aggression/harassment ggression/harassment ggression/violent behaviour	Services ospita an 'mca services osfită Sin Inica services Primary and Community Services Hospital and Clinical Services Hospital and Clinical Services	ervices - Stanford House Medical Ward Surgical Ward Community Mental Health & Addicti pecialist Nursing Services	Whanganui Wha anui Wha anui Whanganui Whanganui Whanganui	House Medical ward Surgical ward Te Kopae Other Medical ward	drinking bucket (for the unit dog) and threw it at a Nursing Station window.         unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.         t aggressive security guards         x2         Client attended Te Kopae. He was abusive, threatening and damaged property.         Verbal aggression verbal abuse, non compliance         Patient became aggressive towards staff	Physical Verbal Verbal Physical	Bite			Abuse	Client to Client to Client to Client to		
INC-21-00373 INC-21-00378 INC-21-00384 INC-21-00410 INC-21-00423 INC-21-00450	Relative/Visitor Patient Staff injury/incident Near Miss Staff injury/incident Near Miss	22-2- 14:58:00 2021 24:2-2021 30:1-2021 -32021 15:3-2021 1+3-2021	22-2-2021 Completed 23-2-2021 completed 25-2-2021 Completed 23-2021 Completed	Health & safety Client initiated Health & safety Health & safety	Aggression/harassment ggression/violent behaviour Aggression/harassment Aggression/harassment ggression/harassment ggression/harassment	ervices ospita an 'mca ervices oscifial Sn Inica ervices Primary and Dommunity Services Hospital and Clinical ervices Primary and Dommunity Services Primary and Dommunity Services Primary and Dommunity Services tospital and Clinical	ervices - Stanford House Medical Ward Surgical Ward Community Mental Health & Addicti pecialist Nursing Services	Whanganui Wha anui ion Whanganui Whanganui	House Medical ward Surgical ward Te Kopae Other	drinking bucket (for the unit dog) and threw it at a Nursing Station window.  unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.  t aggressive security guards 2  Client attended Te Kopae. He was abusive, threatening and damaged property.  Verbal aggression verbal abuse, non compliance Patient became aggressive towards staff atient-Willide-tobb-it-MHLFCAIL uring scanning, owever n use alarm buzzer given to her. She was heard screaming above scanner noise. Patient very upset and abusive	Physical Verbal Verbal Physical	Bite			Abuse Abuse	Client to Client to	sy <u>cho</u> logical	
INC-21-00373 INC-21-00378 INC-21-00384 INC-21-00410 INC-21-00423 INC-21-00450 INC-21-00457	Relative/Visitor       Patient       Staff injury/incident       Near Miss       Staff injury/incident       Patient	22-2- 14:58:00 2021 24:2-2021 30:-1-2021 -32021 15:3-2021 1+3-2021 10	22-2-2021 Completed 23-2-2021 completed 23-2-2021 Completed 2-3-2021 Completed 7-3-2021 completed 15-3-2021 completed 17-3-2021 Completed	Health & safety Client initiated Health & safety Health & safety Client initiated Health & safety Health & safety	Aggression/harassment ggression/violent behaviour Aggression/harassment Aggression/harassment ggression/harassment Aggression/harassment Aggression/harassment Aggression/harassment Aggression/harassment	Services ospita an 'mca services ospita in Inica services Primary and Community Services Hospital and Clinical services Primary and Community Services Primary and Community Services Hospital and Clinical Services	Services - Stanford House  Vedical Ward  Surgical Ward  Community Mental Health & Addicti  pecialist Nursing Services  Vedical Ward  Radiology  Vedical Ward	Whanganui Wha anui Whanganui Whanganui Whanganui Whanganui Whanganui Whanganui	House Medical ward Surgical ward Te Kopae Other Medical ward Radiology Medical ward	drinking bucket (for the unit dog) and threw it at a Nursing Station window.         unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.         t aggressive security guards         v2         Client attended Te Kopae. He was abusive, threatening and damaged property.         Verbal aggression verbal abuse, non compliance         Patient became aggressive towards staff asitht-Wälitéd-töbő-it-Mili-SC#1 uring scanning, owever n use alarm buzzer given to her. She was heard screaming above scanner noise. Patient very upset and abusive         Pain in left shoulder and neck from a confused patient grabbing RN arm in close observation room.	Physical Verbal Verbal Verbal Verbal Verbal	Bite	Grabbed arm		Abuse Abuse	Client to Client to Client to Client to		
INC-21-00373 INC-21-00378 INC-21-00384 INC-21-00410 INC-21-00423 INC-21-00450	Relative/Visitor       Patient       Staff injury/incident       Near Miss       Staff injury/incident       Near Miss       Patient	22-2- 14:58:00 2021 24:2-2021 30:1-2021 -32021 15:3-2021 1+3-2021	22-2-2021         Completed           23-2-2021         completed           25-2-2021         Completed           2-3-2021         Completed           2-3-2021         Completed           2-3-2021         Completed           15-3-2021         completed	Health & safety Client initiated Health & safety Client initiated Health & safety	Aggression/harassment ggression/violent behaviour Aggression/harassment Aggression/harassment ggression/harassment Aggression/violent behaviour Aggression/harassment	ervices ospita an 'mca ervices oscifial Sn Inica ervices Primary and Dommunity Services Hospital and Clinical ervices Primary and Dommunity Services Primary and Dommunity Services Primary and Dommunity Services tospital and Clinical	Services - Stanford House  Vedical Ward  Surgical Ward  Community Mental Health & Addicti  pecialist Nursing Services  Vedical Ward  Radiology  Vedical Ward	Whanganui Wha anui Whanganui Whanganui Whanganui Whanganui	House House Medical ward Surgical ward Te Kopae Other Medical ward Radiology	drinking bucket (for the unit dog) and threw it at a Nursing Station window.         unc up etween ml y me ers visiting anot er ml y mem r W o IS an inpatient on the Medical Ward.         t aggressive security guards         v2         Client attended Te Kopae. He was abusive, threatening and damaged property.         Verbal aggressive towards staff         atiëht-Wäitdetobö-it-MILISCA1 uring scanning, owever n use alarm buzzer given to her. She was heard screaning above scamer noise. Patient very upset and abusive         Pain in left shoulder and neck from a confused patient grabbing RN arm in close observation room.         refused ox. FML medication. This action is staff with the staff.	Physical Verbal Verbal Verbal Verbal Verbal	Bite Bite Weapon	Grabbed arm		Abuse Abuse	Client to Client to Client to Client to Client to Client to	sy <u>cho</u> logical	Human a <u>gencies</u>
INC-21-00373 INC-21-00378 INC-21-00384 INC-21-00410 INC-21-00423 INC-21-00450 INC-21-00457	Relative/Visitor       Patient       Staff injury/incident       Near Miss       Staff injury/incident       Patient	22-2- 14:58:00 2021 24:2-2021 30:-1-2021 -32021 15:3-2021 1+3-2021 10	22-2-2021 Completed 23-2-2021 completed 23-2-2021 Completed 2-3-2021 Completed 7-3-2021 completed 15-3-2021 completed 17-3-2021 Completed	Health & safety Client initiated Health & safety Health & safety Client initiated Health & safety Health & safety	Aggression/harassment ggression/violent behaviour Aggression/harassment Aggression/harassment ggression/harassment Aggression/harassment Aggression/harassment Aggression/harassment Aggression/harassment	Services ospita an 'mca services ospita in Inica services Primary and Community Services Hospital and Clinical services Primary and Community Services Primary and Community Services Hospital and Clinical Services	ervices - Stanford House	Whanganui Wha anui Whanganui Whanganui Whanganui Whanganui Whanganui Whanganui	House Medical ward Surgical ward Te Kopae Other Medical ward Radiology Medical ward	drinking bucket (for the unit dog) and threw it at a Nursing Station window. Unc up etween ml y me ers vlätting anot er ml y mem r W o IS an inpatient on the Medical Ward. It aggressive security guards 2 Client attended Te Kopae. He was abusive, threatening and damaged property. Verbal aggression verbal abuse, non compliance Patient became aggressive towards staff atieht-Wäited-tob6-it-Mit-ScAli uring scanning, owever n use alarm buzzer given to her. She was heard screaming above scanner noise. Patient very upset and abusive Pain in left shoulder and neck from a confused patient grabbing RN arm in close observation room. Irefused px: JHL medication. This abused at http://withi.	Physical Verbal Verbal Verbal Verbal Verbal	Bite Bite Weapon			Abuse Abuse	Client to Client to Client to Client to Client to Client to	sy <u>cho</u> logical	Human a <u>gencies</u>
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											Received phone call from a lady who is living in the RMO residence behind Te Awhina. She informed scribe do							
											we have a Maori male client, who she described wearing tan pants and taking his shirt off. He was yelling out							
											budly +++ and stripping his shirt off. The lady said she was scared and wanting staff to come and get him. He was heading off down towards the driveway - Gate 2. Scribe thanked the lady and asked her name , she Was							
											oncerned she was home with her infant baby. She said her husband is a							
											Prover in the General Hospital. She said what if i walked outside and ound him, he could of harmed me.							
											cribe reassured her, staff are out looking for him now. Scribe thanked her for alerting our services.							
											cribe received another phone call from person at 1000 hrs. She was wanting some feedback of the above							
											ncident. Scribe informed her we found client and as a duty of care, we have locked our unit to prevent further							
											vandering AWOL. Scribe has submitted an incident report for							
								Mental Health & Addiction Services - Te	2		deeve. Person was appreciative of information and scribe scribe thanked person.							
NC-21-00503	Organisational	28-3-2021 28-3-2021	28-3-2021	completed	Health & safety	Aggression/harassment	Hospital and Clinical Services Maternal, Child &	Awhina	Whan <u>ganui</u>	e Awhina aediatric ward	scribe thanked person.	Verbal			Abuse	Client to		
							Youth Services				ather of patient in room one was verbally abusive towards staff, family and Police and Was threatening to take							
INC-21-00512	Relative/Visitor	21.2.2021	30-3-2021	Completed	Client initiated	Aggression/violent behaviour	Unoritational Officiant	Paediatrics	Whanganui		he patient out of the hospital.							
INC-21-00518		31-3-2021					Hospital and Clinical Services			mergency epartment	is man a pt in ED and became violent and abusive when admittance to dept was declined lue to his behaviour.							
	Relative/Visitor		31-3-2021	completed	Health & safety	Aggression/harassment		Emergency Department	Whanganui			Physical	Kick		Abuse	Visitor to		
	Staff injury/incident Near Miss	31-3-2021					Hospital and Clinical Services							re o pus stroller into employee				
INC-21-00519			31-3-2021	completed	Health & safety	Aggression/harassment	Scivices	AT&R	Whanganui	cute Stroke u ISU)	nit+CA was Walking patient around ward when patient became aggressive towards and tried to shove stroller int ne HCA worker.	o ph sical	Other		Threats	Client to	Near miss	Indoor environment
											WOL from ward.							
		31-3-2021									ssault was unprovoked, followed a hand shake between staff member and client.							
								Mental Health & Addiction										
INC-21-00523 INC-21-00526	Patient Staff injury/incident	10-3-20 1	31-3-2021 1-4-2021	Completed Completed	Client initiated Health & safety	Aggression/violent behaviour Aggression/harassment	Hospital and Clinical Services rimary an	ervices - Te Awhina ommunity enta ea	Whanganui	e Awhina								
		31-3-2	-				Community Services	& Addiction	Whanganui	e Awhina	tit in the chest by an aggressive client	Physical	Punch			Client to	lssault	
INC-21-00531	Staff in •u lincident		1-4-2021	Completed	Health & safety	Aggression/harassment	aori Hea an	Maori Health and Equity	Whanganui	e Awhina	atlent assau t sta mem er m aon ea , over In e w ina Kereru Room.							Human agencies
							Fqui					Physical				Client to	Assault	Assault - staff
		1-4-2021									atient grabbed nurse wrists and squeezed would not let gop then swore at nurse and pushed nurse into back of door hitting her back on the door handle							
		1-4-2023									······································						trains of joints and	
INC-21-00533	Staff injury/incident	\$\$2021	1-4-2021		Health & safety	Aggression/harassment	Hospital and Clinical	Medical Ward	Whanganui	ledi <u>cal wa</u> rd		Physical	Push	_	Abuse	Client to	adjacent muscles	Human
INc-21-00558	Patient	-4-202	6-4-2021	completed	Client initiated	Aggression/violent behaviour	Services oSÅitå1åiWCliöica	éiftål-HéålW&WÄddfétion ervices - Te Awhina	Whangapui	e Awhina	resista nt an and required safe huid on wither side in more padministered IMI medications.	Phyrical	Intimidation		Abuse	Client to		agencies
NC-21-00560	Patient	-4-202	6-4-2021	completed	Client initiated	Aggression/violent behaviour	ospita an C Imca	AT&R	Whanganui	_		Fliyacal	mandadon		Abuse	client to		
INC-21-00562	Patient	11:34:00	7-4-2021	completed	Client initiated	Aggression/violent behaviour	Services ospita an IniCa	ervices - Te Awhina	Whanganui	nit (ASU) e Awhina	atient voiced has been physically attacked by security guard				4			+
INC-21-00562	Patient	11:54:00	7-4-2021	completed	client initiated	Aggression/violent benaviour	Services	services - re Awrina	Whanganui	e Awnina	nt <u>ram</u> uscular injections give <u>n for treatment r</u> esistent psychosis.	Physical	Intimi <u>datio</u> n		Abuse	Client to		
INC-21-00583	Staff injury/incident		12-4-2021	completed	Health & safety	Aggression/harassment		Medical Ward										1
	Relative/Visitor	23•.45 4-2021					festivitation of Christian Services		Whanganui	ledical ward	urse verbally abused by family member	Verbal			Abuse	Visitor to	Assault	Assault - staff
INC-21-00599		15:27:00	14-4-2021	completed	Client initiated	ggresSion/harassHent	Sdrayry and	Community Mental Health & Addiction										
INC-21-00637	Patient	2 - 20 1:40	26 4 2021	an exclusion of	Cfinet in bistori	Aggression/violent behaviour	Community Services osplta and-Cliffca	a, Anne Inn	Whanganui	е Корае	amily complaint and aggressive behaviour	Verbal	-		Abuse	Visitor to		_
INC-21-00837	Patient	1.40	26-4-2021	completed	Cfient initiated	Aggression/violent behaviour	Services	surgical ward	Whanganui	urgical ward	ug a hol In the wall wh <u>ich sent the emergency be</u> ll off.	e						
INC-21-00650	Patient	29-4-2021	29-4-2021	com leted	Client initiated	Aggression/violent behaviour	tospital and Cinica	ervices - Te Awhina		e Awhina								
							enters:		Whanganui		n taff asault							
INC-21-00661	S <u>taff inj</u> ury/incident		1-5-2021	Completed	Health & safety	Aggression/harassment	ospita an Intca Services	AT&R	Whanganui	cute Ströke unit ISU)	unched in stomach by patient with dementia	Physical	Punch			Client to	Accoult	Assa ult - staff
INC-21-00665	Staff in •u lincident	2-5-2021	2-5-2021	Completed	Healt <u>h &amp;</u> safet y	Aggression/harassment	osp1tfåh&ClihiCa	Vledical Ward	Triton Barrar		undred in stomber by patient with dementia	Thyseur				chent to	ostan	Jose die Sterr
INC-21-00583	Patient	32021	4-5-2021	com leted	Client initiated	Appression/violent behaviour	ervices aterna ,	Public Health	Whanganui	ledical ward	atient elbowed scribe in jaw	Ph iCal	Punch			Client to	Assault	Assault - staff
INC-21-00585	Patient		4-5-2021	conneted	client initiated	Aggression/ violent benaviour	fouth Services	rublic Health	Whanganui	ut atients	erbal abuse to child							
INC-21-00697	Staff injury/incident		7-5-2021	Completed	Health & safety	Aggression/harassment	Hospita an Inica	enta ea lc on			ease see -0							
INC-21-00701	Patient	-2	8-5-2021	c leted	Client initiated	Aggression/violent behaviour	ervices ospita an Intca	ervices - Te Awhina enta HéSlthCÄddiQ10n	Whanganui	ther	dinor in •u <u>to elbow during restr</u> aint	Physical	Push			Client to	rulsrng or crushing	Hyman agencies
1100701	- delete		0 0 1011	e ieieu	chefter mediced	ABB castony violent benaviour	iervices	ervices - Te Awhina	Whanganui	e Awhina	atient assaulted staff member - drink bottle thrown at head	Verbal			Abuse	Client to		inginan agencies
											lisruptive in the chapel upsetting the Woman setting up to take sundays service. He Was asked to leave and levated further so police were called. I sent the woman and her husband to the main entrance to greet							
											hose coming for service and advised they could return when the person had been removed.							
		9-5-2021																
	Balanti a Artika		0.5.0004			• · · · · · · · · · · · · · · · · · · ·	Hospital and Clinical	ntegrated Operations										
NC-21-00707 INC-21-00719	Relative/Visitor Patient	02	9-5-2021 11-5-2021	In Progress completed	Health & safety Client initiated	Aggression/harassment Aggression/violent behaviour	ospita an Intca	enta ea & ction	Whanganui	ther		Verbal			Abuse	Visitor to		
		20:00:00					ervices	ervices - Te Awhina	Whanganui	e Awhina	atient self harm, threats mad <u>e towa</u> rds staff							
NC-21-00720	Organisational	20:15:00	11-5-2021	completed	Client initiated	Aggression/violent behaviour	fespital and Clinical Standards	coon iervices - Te Awhina	bangapui	e Awhina	elf harm incident relted to acuity of the ward.							
NC-21-00724	Staff injury/incident		12-5-2021	Completed	Health & safety	Aggression/harassment	inspital and Clinical	Medical Ward	hanganui	2 AWIIIId	mem er on e ea an ace an po e y aggressive							
		1:15:00	_				iet/oesces	-	Whanganui	ledical ward	patient	Physical	Weapon			Client to	Assault	Assault - staff
NC-21-00726	Staff injury/incident	3:30:00	12-5-2021	completed	Health & safety	Aggression/harassment	icspital and C Services	Medical Ward										Assa staff**
NC-21-00729	Patient	15 E 5054	12-5-2021	Completed	Client initiated	Aggression/violent behaviour	ospita an Imca	Vedical Ward	Whanganui	ledical ward	Kicked by patient to left side of chest	Physical	Kick		-	Client to	Assault	1
		3:30:00					iervices		Whanger	Indian !	licked staff member to left side of short							
NC-21-00730	Patient		12-5-2021	co leted	Health & safety	Aggression/harassment	osp an In ca	Vedical Ward	Whanga <u>nui</u>	ledical ward	Kicked staff <u>member</u> to <u>left side</u> of chest				1			+
	Cartfring Products						Services		hanganui	ledical ward	ssault to 2 staff members.	physica I	Push			Client to		+
	Staff injury/incident Near Miss	12-5-2021					Hospital and Clinical Services											
NC-21-00735			13-5-2021	completed	Health & safety	Aggression/harassment		Medical Ward	Whanganui	ledical ward	ushed over by patient and fell over. No injuries sustained	Physical	Punch			Client to	Assault	Assault - staff
INC-21-00744	Patient	17:45:00		Completed	Client initiated	ggression rassmen	ospita an Inica	enta ea Ictqon ervices - Te Awhina										
						Aggression/viotent behaviour	ervices Hospital and Clinical	Mental Health & Addiction Services - Te	Whanganui	e Awhina	Patient who has high suicidal risk attempted to AWOL	Physical	Intimidation		-	Client to	er an	
							iervices	whina									unspecified in - uries	
INC-21-00745 INC-21-00762	Staff injury/incident Staff injury/incident	15-5-2021 g- -202	15-5-2021 19-5-2021	completed Completed	Health & safety Health & safety	Aggression/harassment Aggression/harassment	ospita an C Inica	Medical Ward	Whanganui	e Awhina	njured left elbow during restraint mp oyee punc in e c In an a w I t rno ISIng patient using a	Physical	Push			Client to		Human agencies
		10:00					Services				ara Stedy							
INC-21-00769	Patient	-202	21-5-2021	Completed	Health & safety	Aggression/harassment	osprta an Inrca	on	Whanganui	ledical ward e Awhina		Physical	Punch	nf6 <sup>-</sup> rme police		Client to	Assault	Assault - staff
		18:15:00					services	ervices - Te Awhina	hanganui		WOL from unit at 1545 due to risks police contacted	Physical	Other			Client to		
											elf harm, AWOL atempt. Threatening and hitting staff, damaging hospital property.							
											Tangata whaiora was climbing fence to get on to roof by day service and smoking shed, managed to come lown and started kicking and hitting at <u>staff. Broke the drain pi</u> pe and continued to thre <u>aten and hit out at</u>							
											taff.							
INC 34 00777	Designat		24.5.205.	Com. 1	Client i Miner I	America fride a first of the	Hospital and Clinical	Mental Health & Addiction Services - Te										
INC-21-00777 INC-21-00785	Patient	24-4-2021 26-5-2021	24-5-2021	Completed	Client initiated	Aggression/violent behaviour	ervices Hospital and Clinical	whina	Whanganui	e Awhina					1			+
							ervices fospital and Clinical	-										
INC-21-00796	Patient Patient	292	26-5-2021 29-5-2021	completed completed	Client initiated Client initiated	Aggression/violent behaviour Aggression/violent behaviour	everces	Medical Ward enta ea on	anganui	ledical ward	cribes tone of voice was minimal and soft when explaining. However Patient still physically attack scribe.				-			+
		12:45:00						ervices - Te Awhina	anganul	e Awhina	ssault on staff							
INC-21-00806	Relative/Visitor	9:00:00	31-5-2021	Completed	Health & safety	Aggression/harassment	osp	mergenc D rtment		mergency d								
	Staff injury/incident	25-5-2021					ervices Hospital and Clinical		nganui	-	/erbal altercation between Dr and Patients Father.	Verbal			Abuse	Visitor to		1
	Near Miss	21:13		1			ervices		1						1			1
INC-21-00810	1	j L	31-5-2021	Completed	Health & safety	Aggression/harassment		Medical Ward	anganui	ledical ward	atient grabbed staff member arm	Physical	Other	Grabbed arm	1	Client to	Near miss	Unspecified

Norm	NC-21-00817	Patient	1	1-6-2021	Completed	Client initiated	Aggression/violent behaviour	ospita an Imca	Vedical Ward		ledical ward	fall				ı –		1		agencies
Image: state       Image: state <t< td=""><td></td><td>Patient</td><td></td><td></td><td></td><td></td><td></td><td>ervices</td><td></td><td>hanganui</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>_</td><td>-</td></t<>		Patient						ervices		hanganui									_	-
Matrix	INC-21-00820	Patient		4-5-2021	completed	client initiated	A LESSION AIDIENT DELLAVIOUR			Whanganui	e Kopae	Jient threatening harm to 2 x staff member								
Mail								osp an Imca								rippe an				
Matrix	IC-21-00828	taff in•ury/incident	4-6-2			łealth & safe	ggression/harassment	ospita an In•ca	Critical Care Unit	Whanganui	cu	atient gripped RNs wrist very hard as t aggressive and combative	Physical	)t	her	łard		llient to	ssault	kssault - staff
Name	NC-21-00830	atient	2	+6-2021	ompleted					Whan anui	CU ute Stro e un	atient aggression and abscondment it in tear aquired during ng tube insertion								
Normal	NC-21-00836	Patient		5-6-2021	Completed			rvices		Whanganui	ASU)								rains of joints and	Assault - staff
Image         Image <th< td=""><td></td><td></td><td>6-6-202</td><td></td><td></td><td></td><td></td><td>ospital and Clinical</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>			6-6-202					ospital and Clinical												
	NC-21-00838	taff injury/incident	-	6-6-2021	Completed	lealth & safety	ggression/ <u>harassmen</u> t		Surgical Ward	Wha <u>ngan</u> ui	urgical ward	_		ki	ick			lient to		
Name												p <u>nfuse</u> d a <u>gitated pa</u> tient kick <u>ed sc</u> ribe on L) shoulder								
Name												Aentally unwell client -Interim KIW attempting to get client treated for 4 weeks-raised concerns numerous time	s	ootential risk for physical						
Main												t CMHAS meetings in order for other staff and MHAHT to be aware - low threshold for admission if client sel		grression when dealing						
No.		Drganisational										vere concerned that client was inside his home screaming as cars passed by. Deemed as non-urgent by MHAH	r	upport offered or available						
Name						Health & safe	ggresslon/håiassr6ént		ental Health & Addiction	wnanganui				0 K/W		-		Lilent to		
Main	NC-21-00889	Patient		17-6-2021	completed	Client initiated	Aggression/violent behaviour	ervices		Whanganui	'e Awhina	ssault on staff	Ph sical	in	itimidation		buse	Client to		
	NC-21 <u>-00890</u>		17-6-202				Ag <u>gressio</u> n/harassment	ervices			le Awhina	unched on left <u>side</u> of fa <u>ce when physcially assaulted</u> b a cli <u>ent</u>	P sical	In	timidation		buse	Client to	ssault	As <u>sault</u> - staff
			202					ospita and <sup>e</sup> inica ervices		Whanga <u>nui</u>										
And the part of the part	NC-21-00896	Organisational		18-6-2021	Completed	Health & safety	Aggression/harassment		eatre Services	Whanganui	heatre	member to come and tie up their sterile gown, when person B came up behind person A, grabbed the gown	Verbal				hreats	Emplo ee to		
Note								lospital and Clinical											endons and other soft is <u>sues</u>	
Matrix     Matrix <td>NC-21-00<u>911</u></td> <td>Staff injury/incident</td> <td>1-3-202</td> <td>21-6-2021</td> <td><u>com ete</u>d</td> <td>Health &amp; safety</td> <td>Aggression/harassment</td> <td>ervices</td> <td>Theatre Services</td> <td>Whapgapuri</td> <td>Theatre</td> <td></td> <td>P iCal</td> <td>0</td> <td>ther</td> <td>injury as per ACC</td> <td></td> <td>_</td> <td></td> <td>Other agencies</td>	NC-21-00 <u>911</u>	Staff injury/incident	1-3-202	21-6-2021	<u>com ete</u> d	Health & safety	Aggression/harassment	ervices	Theatre Services	Whapgapuri	Theatre		P iCal	0	ther	injury as per ACC		_		Other agencies
		Patient	2	ar c aoc :	Completer	Client i-bi-t-d	Aggregation (violent behavior	lospitiT∙- nca ervices	Sp <u>ecia</u> list Nursing Services		Outpatiant							Employee		
	N <u>C-21-0093</u> 8	r dueni		25-6-2021	completed	crent m <u>itiat</u> ed	nggression/violent benaviour	Aaori Health and Eq <u>uity</u>		wnanganui	outpatients	Mauri Ora accommodation. Te Hau Ranga Ora unaware of patient on leave in this space. Pt elevated las	t					empjeyee <u>to</u>	-	
No         No<	NC-21-00967	Patient	15:01:0							Whanganui	Other		Verbal				buse	Client to		
Norm         Home         Index         I		Patient		3-7-2021	Com <u>pleted</u>	Client <u>init</u> iated	Agg <u>ression/violent beh</u> aviour	ervices			Te Awhina	taff iéqüiiédto üS@SPECWSåfeymove a pa e a secure area an admi <u>nister</u> emergency medications.								
	INC- <u>21-00969</u>	Staff injury/incident	29-6-201		]		]	rimary and				Think began to art in an approxime and throstoning mynory while in the back of MINNUT	2							
	IN <u>C-21-0097</u> 9			5-7-2021	In Progress	Health & safety	Aggression/ <u>harassme</u> nt		& Addiction	Whanganui	Other	transported to community <u>res</u> pite				_	vbuse	Client to	Near miss	Assault - staff
												She ran towards the reception toilets and tried to lock herself inside.								
NAME												stan mana <u>bed and got net through med</u> the annung room, then stan								
NAME																				
NAME																				
NAME																				
							Aggression/violent behaviour													
	INC- <u>21-00</u> 986	Patient	7-7-20	7-7-2021			Aggression/violent behaviour	Hospital and Clinica	en 1Héilth&Addiétibn			Re uired Po <u>lice to</u> m <u>ove</u> patient <u>to</u> secure area.						-		
Image: state       Image: state <th< td=""><td>INC-21-01015</td><td>Patient</td><td></td><td>14-7-2021</td><td></td><td></td><td></td><td></td><td>ervices - Te Awhina</td><td></td><td></td><td>-</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	INC-21-01015	Patient		14-7-2021					ervices - Te Awhina			-								
State			13-7-2021			Client initiated														
Image: conditione interm     Image: conditi	INC-21-01020		-2	14-7-2021	Completed	Client initiated		ospita an C pica				r Reception Staff verbally abused and physically intimidated by Outpatient atient ss asta memory on tie clear wencon contrale ename verbally abusive and challenging	Verbal				Abuce	Client to		
							Aggression/violent behaviour	Services	ervices - Stanford House		House									
Name      Name      Appendication	INC-21-01062	Patient		24-7-2021	completed	client initiated	Aggression/violent behaviour			hanganui	ie Awhina	attent attempte to ta swipe access sta mem er so t ey cou AWUL from Te Awhina.								
			I T													$\top$				
	INC-21-01081	St <u>aff inju</u> ry/incident	27-7-2021	28-7-2021	1 Com <u>plet</u> ed	Heal <u>th &amp; safe</u> ty	AggressionIharassment	Hospital and Clinical Services	T&R	Whanganui	AT&R	Aggressive pt had hold of my wrist when he tripped pulling me down with him, wrenching my back	Physical		Other	Held and pulled down		Client to		Assault - staff
							Aggression/harassment		T&R			Pt unched security guard in the groin			Punch					
			3.41																	Assault - staff
	INC-21-01083	Staff injury/incident		28-7-2021			Aggre <u>ssion/harass</u> ment		IT&R	Whanganui	A <u>T&amp;R</u>		Physical					Client to	Assault	
	INC-21-01092	Contractor	-	30-7-2021	1		Aggression/h <u>arassm</u> ent	Services Maternal, Child &	IT&R	Whanganui			Physical				Abuse	Client to	_	
			31-7-2021		com leted	He <u>alth</u> & safety						illness.								Human annais
						Health & safety			enta ea & 1 on			ro e pu wa upto main en ሃ of the T& Avillo na un an kicked the <u>glass doors.</u> The <u>door</u>	Verbal Physical		Kick		Abuse		A <u>ssau</u> lt	n <u>uman agenc</u> ies
Next 2013       Set 10 and 10 for 10 and 10 a	IN <u>C-21-01107</u>	Relative/Visitor	15:25	1-8-2021	Completed		Aggression/harassment		er <u>vices - Te Awhina</u>		_	smasneo.			Other			Client to	-	Assaul <u>t - staff</u>
NACCONSCR       Sector       Sector <td>INC<u>-21-01</u>130</td> <td>Staff injury/incident</td> <td></td> <td>6-8-2021</td> <td>Completed</td> <td>Health &amp; safety</td> <td>Aggression/harassment</td> <td></td> <td>Vedical Ward</td> <td>Whanganui</td> <td>Medical ward</td> <td>Patient was being aggressive and tightly gripped staff member's wrist.</td> <td>Physical</td> <td></td> <td></td> <td>crushing</td> <td>Threats</td> <td>Cilent to</td> <td>rusng or crushing</td> <td></td>	INC <u>-21-01</u> 130	Staff injury/incident		6-8-2021	Completed	Health & safety	Aggression/harassment		Vedical Ward	Whanganui	Medical ward	Patient was being aggressive and tightly gripped staff member's wrist.	Physical			crushing	Threats	Cilent to	rusng or crushing	
Near 1 Ne	INC-21-01141	Organisational		8-8-2021	Completed	Client initiated	Aggression/violent behaviour		Medical Ward	hanganui	Medical ward	Patient physically abusing the security guard.								
$ \frac{1}{2} \sum_{n \ge 1} \sum_{n $	NC-21-01142	Organisa <u>tion</u> al		8-8-2021	completed	Health & safety	Aggression/ha <u>rassm</u> ent	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	Medical Ward		Medical ward		Physical		Kick			Client to		
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	NC-21-01143	Patient		8-8-2021	Completed	Client initiated	Aggression/violent behaviour	pital and CI		Ballol	Te Awhina	angata w al ora Was a em ng arm se an s a . es in require and IMI given.								
$ \frac{1}{1} = 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1 + 1$	N <u>C-21-01</u> 149			1	completed		4	Services			a loste homo	gerestive c la gra a				Grab		_		
Act         Act         Conjected         Act         Act <t< td=""><td>NC-21-01154</td><td>Staff injury/incident</td><td>U-8-21</td><td>10-8-2021</td><td></td><td>Health &amp; safety</td><td>Aggression/harassment</td><td>Community Services</td><td></td><td>Whanga<u>nui</u></td><td></td><td></td><td></td><td></td><td></td><td>Glau</td><td></td><td>Client to</td><td>Assault</td><td>Assault - +++#</td></t<>	NC-21-01154	Staff injury/incident	U-8-21	10-8-2021		Health & safety	Aggression/harassment	Community Services		Whanga <u>nui</u>						Glau		Client to	Assault	Assault - +++#
NC21012         Contraction         <				14-8-2021	Completed	Health & cafoty	Aggression/harassment			Whangaoui	Te Awhina	Physical atta <u>ck on</u> sta <u>ff m</u> ember by aggressive client	p <u>sical</u>		Kick			Client to	Near miss	
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		Staff injunu/incident	2	14-0-2021	compieted	month a salety		and Clinical				due to attempted attack on shell member						Circlit to	11001 11133	- John 31011
NC-21-01172 Patient and a nurrowsked <u>attack on</u> member of staff					a		Aggression/violent behaviour			1411		Safe holds of atient when an even given entern, un start memory								
Jervices     pervices - Te Awhina	NC-21-01172		- 2	13-8-2021	Completed		1	ospita a Inica						-						
				15-8-2021	completed			Services	services - Te Awhina											

						7	10110		1						-	-		
		16-8-2021					Maternal, Child & Youth Services			Maternity ward	a ner an a en ralsIng voices, soun a crac Ing w ea patient crying. Upon entering room Partner seen to push patient with his hip							
INC-21-01177	Relative/Visitor		16-8-2021	co leted	Client initiated	Aggressio •olent behaviour		Materni	Whanganui									
	Patient	-8-2	24 0 2024		Client initiated	ggression arassmen	osp an Inica Services	ea & 1 on	anganui	House	Patient verbally abused staff and co-client	Verbal			Abuse	Client to		
INC-21-01195 NC-21-01206	5		21-8-2021 2+8-2021	completed com leted	Health & safety	Aggression/violent behaviour	osp a an C ltuca	Services - Stanford <u>Hous</u> e Emergency Department	Whanganui	mergency	verbal abuse of RN	Verbal			Abuse	Client to	Near miss	Assault - staff
	Staff injury/incident	24-8-2021				Aggression/harassment	Services	Menta ea CĂddi&on Services - Te Awhina		department								
	Patient	23-8-2021	25-8-2021	completed	Client initiated	Aggression/violent behaviour	ospita an Inica	services - re Awrina	anganul	e Awhina	am pa lent ano r pa len n e ac o e ea SS bottle.							
I <u>NC-21-01209</u>		11:00:00 28-202			Client initiated	ression/violent behaviour	Services p an In ca	l on	an anui	Te Awhina	Patient self Harming				_			-
INC-21-01217	Patient	19:30:00	26-8-2021	Completed			Services	Services - Te Awhina										
INC-21-01579	Staff injury/incident		11-11-2021	completed	Health & safety	Aggression/harassment	ospita an Inica	enta ea lction										
		12-					Services	ervices - Te Awhina	hanganui	Te Awhina	Client pushed and hit staff member	Physical	Punch		Threats	Client to		<mark>ا ــــــــــــــــــــــــــــــــــــ</mark>
INC-21-01582	Patient		12-11-2021	completed	Client initiated	Aggression/violent behaviour	nmary an Community Services	ommunity enta ea & Addiction	hannaui	Te Kopae	sal person came In w en spo en to ecame aggressive In moo an voice, throw piece of equipment againist floor and wall							1
	Staff injury/incjdent	13-11-2021					Hospital and Clinical		hanganui	Te Kopae								
INC-21-01587	Near Miss	16				Aggression/harassment	Services			Emergency					Threats	Client to	lear miss	Assault staff
			13-11-2021	completed	Health & safety	Aggression/narassment	Hospital and Clinical	Emergency De rtment ntegrated Operations	anganui	Hospital main	Pt verbally abusive towards staff en a secun on main e rance oor, ram VIS r on e groun post verbal altercation. Police contacted by swtch.				Inteats	client to	Near miss	-
INC-21-01620	Relative/Visitor						Services	Centre		entrance	Visitor required ED care post restraint on ground causing harm.							1
		21-11-2021	22-11-2021	In Progress	Health & safety	Aggression/harassment			hanganui	_	Deca me accidentally kicked in the abdomen , ?tvvisted by pt kick then later developed L)thigh pain, very	physical	Other	Restraint, held	Abuse	Vis <u>itor to</u>		<u> </u> ]
		22-11-2021									spasmodic, unable to bend knee or put much weight							1
INC-21-01626	Staff injury/incident	14:30	22-11-2021	completed	Health & safety	Aggression/harassment	Hospital and Clinical Services	Emergency Department	Whanganui	Emergency department		Physical	Kick			Client to	trains of joints and idiacent muscles	Assa ult staff
INC-21-01627	Patient	0:15:0	23-11-2021	In Progress	Client initiated	ggression arassment gression/violen behaviour	t ospita an mca	enta ea & iction										-
		1-1-208				benaviour	services	ervices - Te Awhina	Whanganui	Te Awhina	Lit the centre of his mattress on fire	Verbal			Threats	Client to		ļ!
NC-21-01537	Staff injury/incident	38:40:0	25-11-2021	In Progress	Health & safety	Aggression/harassment	ospita an mica	enta ea & Iction Services - Te Awhina	Whannessi	To Auching	urse was punc ic e an air pu e y a patient in e w Ina In an unprovoked attack.	Obusian	Kick		6 hunn	Client to		Annualth staff
INC-21-01638	Patient	19:44:	25-11-2021	In Progress	Client initiated	Aggression/violent behaviour	osp/ta an Inica	services - Te Awhina	Whanganui	Te Awhina		Physical	NUK		Abuse	client to	kssaur	Assault staff -
							Services		Whanganui	Te Awhina	Unprovoked assault on MHAHT staff member	Physical	Kick		Abuse	Client to		<sup> </sup>
		27-11-2021								Residential								1
		12:30-0					Hospital and Clinical	Vental Health & Addiction Services -		Mental								1
INC-21-01646 INC-21-01647	Patient Patient	activities and activities	28-11-2021 28-11-2021	In Progress In Progress	Client initiated Client initiated	Aggression/violent behaviour Aggression/violent behaviour	Services o\$ifålZiWClihica	Te Awhina & IC on	Whanganui	Health facility	Restrained to change the clothes and given IMI P atiéifhis staff							]
		13:27:0					Services	ervices - Te Awhina	Whanganui	T <u>e A</u> whina								
NC-21-01648	Staff injury/incident Near Miss	28-11-2021 9:53:0					Primary and	Community Mental Health & Addiction										1
NC-21-01048	Near INISS	15-11-202	28-11-2021	completed	liadh 8 anfaha	Aggression/harassment	Community Services		Whanganui	Te Kopae	Verbal threats to Staff member. MHAT team did not feel safe. Police contacted.	Verbal			Threats	Client to		Assault staff
N <u>C-21-016</u> 50	Patient	18:00:0	29-11-2021	completed	Health <u>&amp; safet</u> y	Aggression/violent behaviour	iospital and Clinica Services	enta ealfrCÄddiåion		Te Awhina								-
INC-21-01692	Patient	8-10-202	9-12-2021	completed	Client initiated Client initiated	Aggressi6n/hüassmerit	nmary an	Comnhuni en a ea	Whanganui	Te Awhina	Patient broke front door						Near miss	<u> </u> ]
						Aggression/violent behaviour	Community Services	k Addiction	Whanganui		Patient AWOL, shov <u>ed RN when ent</u> ering ward	Physical	Push			Client to		
INC-21-01693	Staff injury/incident Near Miss	9-12-202					Primary and Community Services	Community Mental Health & Addiction										1
INC-21-01093	Near Wilss	-202	9-12-2021	In Progress	Health & safety	Aggression/harassment	community services		hanganui	Te Awhina	DAO assistance requested, patient attempted to leave ward during proposed patient MBA, by shoving at scribe entering ward.	Physical	Push	Indecent assault		Client to	Near miss	1
Nc-21-01701	Staff injury/incident	22:00:0	12-12-2021	completed	Health & safety	Aggression/harassment	Hospita an Imca Services	ervices - Te Awhina										Human agencies
		12.12-202							hanganui	Te Awhina	Kick to right knee during a restraint causing pain	physical	Kick			Client to	Assault	Assault
NC-21-01706	Patient	23:50:0	14-12-2021	completed	Health & safety	Aggression/harassment	Hospita an Inica Services	critical Care Unit										- staff
INC-21-01717	Patient	-2-021	17-12-2021	In Progress	Client initiated	Aggression/violent behaviour	respitéten and Canical	urgical Ward	hanganui	CCU	Patient became violent wanting to leave the hospital	Physical	Kick			Client to	-	
		× 14 1444					Services CS		hanganui	Surgical ward	Patient aggression and threatening to staff.							ļ
INC-21-01719	Patient	22:30:0	17-12-2021	Completed	Client initiated	Aggression/violent behaviour	lospital and Clinical lavids.es	Iction ervices - Te Awhina										1
INc-21-01720	Patient	17:12-202	17-12-2021	In Progress	Client initiated	Aggression/violent behaviour	osp4tål an mca	Aental Health & Addiction	anganui	Te Awhina	Restraint. Agression. self harm/strangulation Agressi6n <u>pati</u> ent. Patient moved <u>to IPC with standford su</u> pport							<u>├</u> ────┤
		22:90:0					Services	levicéses - Te Awhina	anganui	Te Awhina								1
INC-21-01731	Patient	16:00:0	20-12-2021	Completed	Client initiated	Aggression/violent behaviour	osp an Inica	on ervices - Te Awhina										1
		26.12.203							anganui	Te Awhina	Agressive patient. Safeholds used to move to IPC							Į'
INC-21-01746	Patient	19:00:0	26-12-2021	completed	C <u>lient initi</u> ated	ggresSiÖhJhäiÄssmen Aggression/violent behaviour	"pifål-ån Services	Aedical Ward	anganul	Medical ward	skin tear Type 2 on left lower leg 6cm long	Verbal			Abuse	Client to		1
		31-12-2021					Hospital and Clinical	Vental Health & Addiction						1				
NC-21-01754	Staff injury/incident		31-12-2021	In Progress	Client initiated	Aggression/violent behaviour	services	ervices - Te Awhina	hanganui	Te Awhina	While accessing a irritable IPC patient with another staff member, I was sudd <u>enly kicked by her in a fo</u> rceful manner to my left outer knee area						Bruising or	1
NC-22-01768	Patient			In Progress	Health & safety	Aggression/harassment	ospita an Intca	Aedical Ward									rushing	Assa ult - staff
INC-22-01773	Patient	-202	6-1-2022	In Progress	Client initiated	ggression/hârassment	iervices ospita an Iruca	Aedical Ward	hanganui	Medical ward	Patient rammed security guard with wheelchair.	p sical	Kick	<u> </u>		Client to	-	<sup> </sup>
		-20				Aggression/violent behaviour	Services		hanganui	Medical ward	Patient raised voice and attempted to attack security guard	Physical	Punch		Abuse	Client to		
INC-22-01779	Patient		8-1-2022	In Progress	Client initiated	Aggression/violent behaviour	H6spltaTiiW Iruca	ealth SÄddiåon ervices - Te Awhina			Pátiérit foressive over smoking schedule, attempteri to a"Qiūiiiise.	$\top$						_
INC-22-01780	Patient	F	8-1-2022	In Progress	Client initiated	gression arassment	lospita an C truca Services	T&R	Whanganui	Te Awhina	Moved to IPC	+		┥ ┝───	1			I
						Aggression/violent behaviour			Whanganui	AT&R	Pt. absconded from the ward	Verbal			Threats	Client to		اا
NC-22-01794	Staff injury/incident Near Miss	11-1-202					Hospital and Clinical Services											1
			11-1-2022	In Progress	Health & safety	Aggression/harassment		T&R	Whanganui	AT&R	Patient became agitated and abusive and threw a jug and broken window latch at employee. Near miss incider	nt Physical	Intimidation		Abuse	Client to	Near miss	Assa ult staff
											patienc to ED SMO who accepted patient for transfer. Notified ED CNC. Patient transported to ED by Te Awhina nurse. Te Awhina nurse and patient confronted by ED CNC. Patient then absconded and refused							-
		11-1-202									treatment for s <u>everal hours befor</u> e being convinced to go back to ED							1
NC-22-01800	Patient	22:00 2202	12-1-2022	In Progress	Health & safety	Aggression/harassment	Hospital and Clinical	Vental Health & Addiction Services - le Awhina	Whangaoui	Emergency		Verbal			Abuse			1
NC-22-01800	Patient Staff injury/incident	18:45:0	12-1-2022	In Progress	Client initiated	Aggression/violent behaviour	osplta andtlihlca	e Awnina Critical Care Unit	Whanganui	department Emergency		v ci bai			-19036	1		
NC 22 01902	Relative A/initer	13-1-202	12 1 2022	In Program	Client initi-t	Aggrossion (violant behaviour	ervices	Andical Ward	hanganui	department	Assault by ccu patient					Em <u>ployee to</u>	Assault	Assa ult <u>- st</u> aff
INC-22-01802	Relative/Visitor	0:30:0	13-1-2022	In Progress	Client initiated	Aggression/violent behaviour	ospita an nica iervices	Vedical Ward	Whanganui	Medical ward	reats r primarily at <u>RN</u>	Verbal			Threats	Visitor to		
		12-1-202					lospital and Clinical Services				a len was a mil ccu remove mon ring an e in uston and ran to the ED department so that she can leave the bocnital could not manage to cton her as she was getting violent			1			1	
INC-22-01815	Staff inju 'incident	-202	15-1-2022	In Progress	Client initiated	Aggression/violent behaviour		mergency Department	Whanganui	Ernergency	hospital could not manage to stop her as she was getting violent						Bruising or crushin	Assa ult staff
NC-22-01816	Patient	18:00:0	15-1-2022	In Progress	Client initiated	Aggression/violent behaviour	Hospita an Imca	ritical Care Unit	Annen Better	Separation	attent wante eave t e ospita ecause s e I not want to continue with treatment	<u> </u>					- some or crushin	-
		102 - 102					ervices		Whanganui	сси								 
NC-22-01821	Patient	22:55:0	16-1-2022	Completed	Health & safety	Aggression/harassment	ospita an Inica	T&R		e tro e un (ASL')		Veder			Ab	Clienter		٦ 
	1			1	1	1	11-1-11-CS	1	Whanganui	1	Stroke patient fell when attempting to mobilise	Verbal	1	I	Abuse	Client to	11	·