

26 January 2021

Kendall Hutt  
Stuff

**Via email:** [kendall.hutt@stuff.co.nz](mailto:kendall.hutt@stuff.co.nz)



100 Heads Road, Private Bag 3003  
Whanganui 4540, New Zealand

Dear Kendall

**Official Information Act Request – OIA 13266 HDC complaints**

On 7 December 2020, under section 12 of the Official Information Act, you requested the following information from Whanganui District Health Board (WDHB):

I wish to receive information regarding the number of Health and Disability Commissioner complaints which resulted in disciplinary action or resulted in a review of hospital policy at Whanganui District Health Board in the last three years.

Can this information be broken down by year, what the complaint was about, where it happened, and if and how it was resolved?

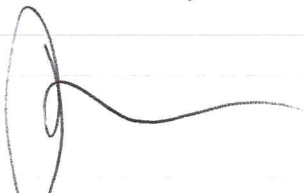
**Whanganui District Health Boards response:**

**Can this information be broken down by year, what the complaint was about, where it happened, and if and how it was resolved?**

No complaints have resulted in disciplinary action or resulted in a review of hospital policy.

Should you have any further queries about the above information, please contact our OIA co-ordinator Anne Phoenix at [anne.phoenix@wdhb.org.nz](mailto:anne.phoenix@wdhb.org.nz)

Yours sincerely



Russell Simpson  
**Chief Executive**